

Consumer Outcomes

Phase VIII Final Report
Fiscal Year 2005-2006 Data



A Collaboration of the
National Association of State Directors of Developmental Disabilities
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I. Organization of Report

This document serves as the **final** report for the consumer outcomes portion of **Phase VIII (2005-2006)** National Core Indicators (NCI) data collection. All consumer survey data submitted between **July 2005** and **June 2006** are included in this report. **A total of 20 states are included in this final report.**

The report is organized as follows:

INTRODUCTION -- Gives a brief overview of NCI activities to date, and presents the core indicators measured with the Consumer Survey.

CONSUMER SURVEY -- Briefly describes the development and structure of the survey instrument.¹

METHODS -- Describes the protocol for administering NCI consumer surveys, including sampling criteria, administration guidelines, and interviewer training procedures.

DATA ANALYSIS -- Explains the statistical methods used to analyze the consumer survey data, including an explanation of how certain outcomes are “adjusted” for the purpose of making comparisons across states. Also discusses scale construction and significance testing of results.

RESULTS: DEMOGRAPHIC CHARACTERISTICS OF RESPONDENTS -- Presents aggregate and state-by-state results of demographic information used for outcome adjustment.

RESULTS: CORE INDICATOR COMPARISONS ACROSS STATES -- Presents aggregate and state-by-state results for each question.

APPENDICES -- Include additional analysis information, services and supports received, and detailed item-by-item results.

¹ For a detailed review of psychometric properties of the survey, including results of reliability and validity tests and features designed to assess consistency of responses, please see the NCI Phase II Technical Report.

II. Introduction

Overview of NCI

In December 1996, the NASDDDS Board of Directors launched the Core Indicators Project (CIP). The aim of CIP was to support state developmental disabilities authorities (SDDAs) in developing and implementing performance/outcome indicators and related data collection strategies that would enable them to measure service delivery system performance. This effort, now called National Core Indicators or NCI, strives to provide SDDAs with sound tools in support of their efforts to improve system performance and thereby to better serve people with developmental disabilities and their families. The Association's active sponsorship of NCI facilitates states pooling their knowledge, expertise and resources in this endeavor.

NCI Phase I began in January 1997. In August 1997, the Phase I Steering Committee selected a "candidate" set of 61 performance/outcome indicators in order to test their utility/feasibility. Six states agreed to conduct a field test of these indicators, including administering the NCI consumer and family surveys and compiling other data. Field test data were transmitted to NCI staff during the summer of 1998. The results were compiled, analyzed and reported to participating states in September 1998.

NCI Phase II was launched in January 1999. Phase II data collection wrapped up in June 2000 and set the stage for continuation and further expansion of the NCI. During Phase II, the Phase I indicators were revised, and data collection tools and methods were improved. The Version 2.0 indicator set consisted of 60 performance and outcome indicators. Going forward, NCI expanded its scope to include services for children with developmental disabilities and their families, continued to develop and refine the indicators, and recruited additional states to participate in the collaboration. Phase II data are considered baseline NCI data. Phase II technical reports and other selected documents are available online at www.hsri.org/nci.

Twelve states (AZ, CT, KY, MA, MN, NE, NC, PA, RI, VA, VT, WA) participated in Phase II. Four additional states joined during the following year (DE, IA, MT, UT), and seven states joined in 2001 (AL, HI, IL, IN, OK, WV, WY). Virginia, Minnesota, Montana, Illinois and Utah are currently on hiatus. South Dakota, South Carolina, and Maine signed on in 2002. Arkansas, Georgia, New Mexico, and Texas joined in 2005. In addition to these states, the local DD authority in Orange County, CA participates as its own entity. State participation in NCI is entirely voluntary.

The Indicators

The survey instrument is designed specifically to measure certain core indicators. Most indicators correspond to single survey items. A few indicators are referenced to clusters of related items. Table 1 presents a crosswalk between core indicators collected using the Consumer Survey Version 2005-2006 and their corresponding survey item(s).

Table 1. Crosswalk of Core Indicators and Survey Questions: 2005 – 2006

Key to codes:	
BI = background information question	
Q = consumer interview question (bold indicates question allows consumer responses only)	
Question:	Refers to Core Indicator:
BI-16	The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.
BI-19	The proportion of people who have had a physical exam in the past year.
BI-20	The proportion of women who have had a GYN exam in the past year.
BI-21	The proportion of people who have had a routine dental exam in the past six months.
BI-22-24	The proportion of people who maintain healthy habits in such areas as smoking, weight, and exercise.
BI-31	The proportion of people who are exercising self self-determination with regard to the services they receive.
Q1	The proportion of people who are satisfied with their job or day program.
Q2, Q7	The proportion of people indicating that most support staff treat them with respect.
Q3	The proportion of people satisfied with where they live.
Q4	The proportion of people who report satisfaction with the amount of privacy they have.
Q5, Q6	The proportion of people who report that they feel safe in their home and neighborhood.
Q8, Q9, Q46-Q48	The proportion of people whose basic rights are respected by others.
Q11	The proportion of people who have friends and caring relationships with people other than support staff and family members.

Q10	The proportion of people who have a close friend, someone they can talk to about personal things.
Q12, Q14	The proportion of people who are able to see their families and friends when they want.
Q13	The proportion of people who feel lonely.
Q15	The proportion of people who know their service coordinators.
Q17	The proportion of people reporting that service coordinators help them get what they need.
Q16	The proportion of people who report that their service coordinators asked about their preferences.
Q18	The proportion of people who have an advocate or someone who speaks on their behalf.
Q19, Q20	The proportion of people reporting that they received support to learn or do something new in the past year.
Q21	The proportion of people who are satisfied with their personal lives.
Q22	The proportion of people who report having adequate transportation when they want to go somewhere.
Q23, Q24	The proportion of people who control their own budgets.
Q28-Q33	The proportion of people who participate in everyday activities in their communities.
Q34	The proportion of people who exercise or play sports
Q35, Q37-Q41, Q43, Q45	The proportion of people who make choices about their everyday lives.
Q44	The proportion of people reporting that they choose what to buy with their own spending money.
Q36, Q42	The proportion of people who report having been provided options about where to live and work.
Q49	The proportion of people who have participated in activities of self-advocacy groups or other groups that address rights.
Q50	The rate at which people report that "needed" services were not available.

III. Consumer Survey

The National Core Indicators Consumer Survey was initially developed by a technical advisory subcommittee with the purpose of collecting information directly from individuals with developmental disabilities and their families or advocates. The survey is designed to measure over half of the original 60 core indicators. Many questions were drawn from survey instruments already in use in the field; other questions were developed specifically for NCI. NCI staff have routinely tested and refined the instrument based on feedback from interviewers.

Organization of the Survey

The Consumer Survey is composed of a pre-survey form, three sections, and a feedback form.

- THE PRE-SURVEY FORM collects information necessary to schedule face-to-face interviews, including contact information for consumers, and the names of guardians, advocates, or other individuals who might be asked to provide responses. The form also was used by surveyors to identify special communication needs that individuals might have prior to conducting the interview, define terms the individual would be most familiar with (such as “case manager” or acronyms), and document that informed consent was obtained. In most instances, information for the pre-survey form was obtained from the individual’s case manager. [Note: Individual identifying information was excluded from data submitted to HSRI.]
- THE BACKGROUND INFORMATION SECTION requests data that would most likely be found in agency records or information systems. In some states, case managers complete this section at the same time the pre-survey form is completed. In other states, surveyors complete the section during the direct interview.
- SECTION I of the survey, which concerns questions aimed at obtaining expressions of satisfaction and opinions from each individual, may be completed only through a direct interview with the individual; proxy responses are not acceptable.
- SECTION II questions are to be answered by the individual if possible. If the person is unable to respond, an advocate is asked to answer.
- The last page of the survey is the SURVEYOR FEEDBACK SHEET. Surveyors are asked to record the length of the interview with the individual and describe any problematic questions.

Note on Self-Determination Questions

The current survey includes items related to self-determination in the background section (BI-31 through BI-36) and two questions about knowledge of individual budgets in Section I of the direct interview (Q23-Q24). These indicators are not included in this report due to inconsistencies in data collection. These questions are being evaluated and considered for revision. Additional questions related to self-determination were developed and tested in one participating state in 2005-2006. These items will also be considered in the next survey revision.

IV. Methods

Criteria for Exclusion of Responses

All persons selected in the survey sample are given an opportunity to respond to questions in a face-to-face interview. There is no pre-screening procedure. Exclusion of responses is done at the time of data analysis, based on specific criteria described below.

The total number of surveys administered in **Phase VIII** was **11,513**. Section I is administered only to **the person receiving services**. A person's responses are excluded if any of the following criteria are met:

- ◆ The consumer responded to less than half of the questions in Section I.
- ◆ The interviewer recorded that the person did not understand the questions being asked
- ◆ The interviewer recorded that the person gave inconsistent responses.

After excluding incomplete and inconsistent responses, the number of valid respondents to Section I = 6,983. Overall, **60.7% (6,983/11,513)** of consumers in the total sample were able to respond to Section I of the direct interview. The “**%Valid Answers To Section I**” column in Table 2 indicates the percentage of consumers who were able to respond to Section I, by state. Section I response rates by state ranged from 37.7% to 87.7%. A few states submitted data files that included background information for more cases than actual surveys conducted. This may account for some of the variation in response rates, and the overall response rate may be underestimated. The median response rate to Section I was 63.8%.

Section II allows multiple respondents. The “**% Consumer Respondents Section II**” column in Table 2 indicates that a consumer was **one of the respondents** to Section II. Other informants (e.g., family, friend, support worker) may have provided answers to some of the questions. In the final analysis, if a respondent is excluded from Section I, his or her responses are also excluded from Section II. Otherwise, **all responses to questions in Section II are included in the analysis**, regardless of how many questions were answered. Thus, the consumer response rate to Section I may be lower than the response rate to Section II due to stricter criteria for including Section I responses. The number of responses to Section II = 10,097. Overall, **65.7% (6,634/10,097)** of responses to Section II included consumer responses. Section II response rates by state ranged from 37.7% to 83.7%. As with Section I, the overall rate may be underestimated. The median response rate to Section II was 65.5%.

Sampling

The goal of each state was to conduct a minimum of 400 interviews. Each state drew a random sample of individuals over age 18 who were receiving at least one service, besides case management. Most states also drew an over-sample to account for refusals. Some states did not complete 400 interviews, and others exceeded this goal. Those that did not complete 400 are included in this report; however, readers are cautioned to take sample sizes into consideration when comparing results across states. Table 2 presents the number of surveys completed and response rates to each section, by state.

Table 2. Valid Number of Surveys and Response Rates, By State

State	%Valid Answers to Section 1	%Consumer Responses to Section 2	Final Sample Size (N)	% of Total Sample Size (N)
AL	64.8	71.9	401	3.5
AR	87.8	77.9	344	3.0
AZ	76.8	79.7	534	4.6
CT	53.4	50.1	421	3.7
DE	59.6	56.3	183	1.6
GA	73.3	69.0	400	3.5
HI	54.3	56.1	403	3.5
KY	58.4	57.1	368	3.2
MA	70.1	63.5	974	8.5
ME	53.4	51.1	476	4.1
NC	62.8	74.1	500	4.3
OK	49.6	38.5	405	3.5
PA	66.6	70.7	1424	12.4
RI	69.7	72.7	403	3.5
SC	76.0	83.7	417	3.6
SD	68.5	74.7	537	4.7
TX	45.5	41.4	2237	19.4
VT ²	37.7	37.7	355	3.1
WV	48.1	42.7	320	2.8
WY	67.4	67.4	411	3.6
Total	60.7	64.8	11513	100.0

Administration

Most participating states used the basic survey tool developed by the project. Vermont and Pennsylvania have integrated the NCI items in their own statewide survey tools. States used a variety of types of surveyors, including: consumers and families, university students, human services professionals, educators, and state personnel. Some independent interviewers were paid; others were unpaid volunteers. All of the above methods were acceptable and no major

² The Vermont Consumer Survey was originally developed in 1995 by Susan Culbert, Ph.D. and Sara Burchard, Ph.D. of the University of Vermont. In recent years this tool has been adapted to align with the NCI Consumer Survey. There are some differences in sampling and survey methods used in Vermont. For example, Vermont only allows the interview to be completed by individuals receiving supports. Surrogate responses are not accepted. For those individuals who do not complete the survey for whatever reason, demographic information only is collected. Vermont's sample included a total of 355 individuals, 134 who responded to the survey and 221 for whom demographic information only was collected. The response rate of 37.7 reported here is calculated by dividing the number of survey respondents (134) by the total number of individuals in the sample (355).

differences were noted in terms of using different types of interviewers. The only stipulation was that if case managers are used, they do not interview consumers on their own caseload³.

Training

“Train-the-trainer” sessions were provided to the lead agencies from each state. These trainings were conducted by conference call. The first part of the training reviewed the survey tool in detail, question by question. The second part reviewed general interviewing techniques. The participants, or “trainers” from each state, then conducted training with the actual interviewers. NCI provided a packet of standardized materials (including scripts for contacting respondents, frequently asked questions, general interviewing tips and skill exercises) to be used at these in-state training sessions.

V. Data Analysis

NCI data management and analysis is coordinated by Human Services Research Institute (HSRI). Data is entered by each state, and files are submitted to HSRI for analysis. All data files received are reviewed for completeness and compliance with standard NCI formats. The data files are cleaned and merged, and invalid responses are eliminated. An outcome adjustment procedure is performed on selected outcomes. See Appendix A for specific rules used to recode, collapse, and adjust outcome variables.

Outcome Adjustment

Outcome adjustment or “risk adjustment” is a statistical process used to control for differences in the individual characteristics of people interviewed across states. This method effectively “levels the playing field” across states. It is necessary to perform this analysis because a state that has a broad eligibility definition (i.e., serves people with autism, brain injury, or other developmental disability) will probably have a sample that looks slightly different from a state that only serves people diagnosed with mental retardation/intellectual disability (MR/ID). Other reasons, such as sampling biases, may also affect the nature of the sample.

Only those indicators that are likely to be affected by individual characteristics are adjusted; the rest are not adjusted. For example, a person who has limited mobility and frequent seizures might be less likely to participate in shopping or other community activities. On the other hand, such characteristics should not affect whether a person has friends or has contact with his or her service coordinator. Items are “adjusted” using a logistic regression model. Earlier in NCI, a detailed analysis involving ICAP⁴ data determined a number of individual characteristics that were found to predict outcomes on the Consumer Survey. These individual characteristics are used as regression variables and include: age, gender, legal status, level of MR/ID, other diagnoses (mental illness/psychiatric diagnosis, autism, cerebral palsy, brain injury, neurological disorder, physical disability, other), primary means of expression, mobility, frequency of medical care required and vision⁵.

³ The State of Maine is transitioning from a previously established Quality of Life survey process to the NCI survey process. The interviewers are assigned differently and may include individuals’ case managers or provider staff.

⁴ The Inventory for Client and Agency Planning is a tool that measures a variety of functional and behavioral characteristics.

⁵ The following items were not included in the outcome adjustment procedure this year due to missing data in a number of states: frequency of seizures and the presence of problem behavior.

The predicted values created by the logistic regression represent the “adjusted mean proportion” for each state. Essentially, the predicted value represents what one would expect the outcome to be if all factors were equal across samples. For outcomes that are adjusted, the column heading in the data table will read “Adjusted Mean Proportion.” Keep in mind that these figures are in fact estimates, so they will differ from what is displayed in the item-by-item tables presented in Appendix C. Also note that the Valid N column represents the number of cases used in the regression analysis. Only cases that have valid answers for ALL adjustment factors are included in the regression analysis; therefore, the Valid N may be reduced due to missing data. The types of outcomes that are subject to adjustment include: Community Inclusion, Choice and Decision-making, some Access items, and some Rights items. Appendix A, Table 85-86 indicates the specific variables that are adjusted.

Scale Development

For the sub-domains of Community Inclusion and Choice and Decision-making, we were able to combine certain items into reliable scales. There are a total of three scales. The Community Inclusion scale and the two Choice scales were created using adjusted figures. The scale scores are computed by averaging the values of a number of items. In order for a score to be computed, the person (or a proxy respondent) must have answered a minimum number of questions. Each scale is described in further detail in the results section of this report.

A scale can be considered a reliable measure if its internal consistency is ≥ 0.70 . The statistic that assesses the scale’s reliability is called Cronbach’s alpha. In other words, if the alpha is ≥ 0.70 , we can be fairly confident that items are measuring the same dimension. Alpha scores are also included in the results sections.

Significance Testing

All four scales were tested for significant differences across states, and between each state and the national average. Each state’s scale score was compared with the average scale score across all other states (not including that state). A conservative cutoff point ($p \leq 0.01$) was used to determine significant differences. These results are displayed below in table and map formats.

Analysis of variance is a collection of techniques used to test for differences among more than two groups. Post hoc (multiple comparison) tests provide information about which groups are different from each other. One such analysis, called Tukey’s test, was performed to determine “homogeneous subsets” of results, i.e., groups of states that are not significantly different from one another. Subsets are arranged by column and labeled with a number at the top of each column. Scores that fall in the same subsets are not significantly different.

VI. Results: Demographic Characteristics of Respondents

First, we present descriptive information about the sample of respondents. Twenty states administered the consumer survey in 2005-2006 and together collected background information

for a total of 11,513 individuals⁶. The participating states represented are: AL, AR, AZ, CT, DE, GA, HI, KY, MA, ME, NC, OK, PA, RI, SC, SD, TX, VT, WV and WY. Respondent characteristics are summarized in the following tables.

⁶ Note: This figure includes cases submitted with background information only; the actual number of completed interviews is smaller.

Table 3. Gender

State	%Male	%Female	N
AL	58.1	41.9	401
AR	54.1	45.9	344
AZ	52.9	47.1	529
CT	54.0	46.0	409
DE	49.7	50.3	183
GA	59.2	40.8	387
HI	52.4	47.6	403
KY	55.7	44.3	368
MA	54.5	45.5	974
ME	53.1	46.9	403
NC	56.8	43.2	493
OK	60.5	39.5	405
PA	54.9	45.1	1411
RI	49.9	50.1	403
SC	51.8	48.2	417
SD	56.9	43.1	536
TX	55.2	44.8	2237
VT	56.1	43.9	355
WV	53.8	46.3	320
WY	52.6	47.4	411
Total	54.8	45.2	11389

Table 4. Race

<i>State</i>	<i>%American Indian or Alaska Native</i>	<i>%Asian</i>	<i>%Black or African American</i>	<i>%Pacific Islander</i>	<i>%White</i>	<i>%Other race not listed</i>	<i>%Two or more races</i>	<i>N</i>
AL	0.0	0.3	41.5	0.3	57.0	0.0	1.0	400
AR	0.3	0.6	15.8	0.0	81.2	1.2	0.9	330
AZ	9.2	0.4	3.5	0.0	75.6	10.2	1.2	512
CT	0.7	0.0	9.3	0.0	85.7	1.5	2.7	407
DE	0.5	1.1	25.3	0.0	71.4	0.5	1.1	182
GA	0.3	0.8	43.0	0.3	54.2	0.3	1.3	395
HI	1.0	45.2	1.0	3.5	14.9	7.7	26.8	403
KY	0.3	0.0	8.4	0.0	91.0	0.3	0.0	368
MA	0.6	1.7	4.8	0.0	90.1	1.9	0.9	958
NC	0.8	0.4	37.6	0.0	58.8	1.0	1.4	500
OK	6.2	0.5	11.1	0.0	80.4	1.2	0.5	404
PA	0.2	0.6	4.9	0.1	92.8	0.9	0.4	1399
RI	0.8	0.5	5.1	0.0	90.8	2.3	0.5	390
SC	0.0	0.0	44.6	0.0	55.4	0.0	0.0	413
SD	13.7	0.2	0.4	0.0	85.7	0.0	0.0	531
TX	0.1	0.0	17.9	0.9	56.9	24.3	0.0	2218
VT	1.5	0.3	0.6	0.3	95.9	0.9	0.6	344
WV	0.3	0.3	2.8	0.0	96.6	0.0	0.0	319
WY	3.7	0.2	0.7	0.0	94.4	0.0	1.0	408
Total	1.8	2.1	13.7	0.3	74.2	6.3	1.6	10881

Table 5. Ethnicity

<i>State</i>	<i>%Non-Hispanic</i>	<i>% Hispanic</i>	<i>% Don't know</i>	<i>N</i>
AL	98.7	1.3	.8	400
AR	98.8	1.2	.6	344
AZ	75.4	24.6	5.0	504
CT	96.5	3.5	1.0	406
DE	98.9	1.1	1.1	183
GA	99.1	.9	.0	347
HI	97.3	2.7	.0	403
KY	98.9	1.1	.8	368
MA	96.4	3.6	.7	942
NC	99.0	1.0	.2	488
OK	99.3	.7	.5	405
PA	98.6	1.4	1.4	1393
RI	97.1	2.9	3.5	397
SC	96.6	3.4	2.4	417
SD	99.4	.6	.0	536
TX	76.6	23.4	.8	2237
VT	99.1	.9	1.7	355
WV	99.7	.3	.6	318
WY	97.3	2.7	.0	411
Total	92.7	7.3	1.1	10854

Table 6. Level of MR/ID

<i>State</i>	<i>%No MR label</i>	<i>% Mild</i>	<i>% Moderate</i>	<i>% Severe</i>	<i>% Profound</i>	<i>N</i>
AL	.3	24.8	31.5	21.5	22.0	400
AR	5.6	50.6	28.1	10.7	5.0	338
AZ	6.8	50.3	30.1	10.3	2.5	515
CT	2.0	30.4	28.7	20.3	18.6	408
DE	2.3	32.2	29.3	21.8	14.4	174
GA	.8	36.3	33.2	18.9	10.9	386
HI	3.0	18.5	38.5	20.0	20.0	400
KY	1.6	23.0	23.8	27.3	24.3	366
MA	3.9	41.2	29.9	16.3	8.6	914
NC	4.9	34.5	28.4	16.9	15.3	472
OK	1.3	39.5	21.3	12.8	25.1	375
PA	.4	47.5	27.4	12.8	11.9	1378
RI	6.8	39.5	27.7	14.0	12.1	365
SC	.0	33.5	30.3	21.4	14.9	370
SD	6.6	39.7	22.1	14.0	17.6	534
TX	.0	31.8	27.3	19.1	21.7	1698
VT	4.7	57.8	20.8	11.4	5.3	341
WV	3.2	21.6	33.6	23.7	18.0	283
WY	8.5	51.0	24.6	8.5	7.5	402
Total	2.7	37.9	28.0	16.5	14.8	10119

Table 7. Other Disabilities (Duplicated Counts)

<i>State</i>	<i>%Mental Illness/ Psychiatric Diagnosis</i>	<i>%Autism</i>	<i>%Cerebral Palsy</i>	<i>%Brain Injury</i>	<i>%Seizure Disorder/ Neurological Problem</i>	<i>%Chemical Dependency</i>	<i>%Vision and/or Hearing Impairment</i>	<i>%Physical Disability</i>	<i>%Communication Disorder</i>	<i>%Alzheimer's Disease</i>	<i>%Down Syndrome</i>	<i>%Prader-Willi Syndrome</i>	<i>%Other</i>
AL	21.7	7.5	11.2	0.5	29.6	0.5	13.2	3.7	2.7	0.2	6.0	0.5	15.5
AR	20.7	5.0	20.9	4.7	21.5	0.6	11.7	6.7	7.6	0.0	8.8	0.3	21.3
AZ	16.4	5.7	16.4	2.6	18.7	0.0	11.2	5.7	5.7	0.2	7.9	0.4	19.7
CT	36.6	5.9	10.9	3.8	25.9	1.7	32.1	22.6	16.9	3.6	14.5	0.7	24.5
DE	17.6	11.0	9.3	4.4	19.2	1.1	19.2	15.4	11.0	2.7	9.9	0.5	28.6
GA	18.3	4.3	8.5	1.3	20.3	0.3	15.5	5.3	3.8	0.8	8.3	0.3	27.3
HI	11.7	6.7	6.7	0.7	33.3	0.2	8.7	5.2	2.5	0.2	10.9	0.2	32.3
KY	53.0	8.7	15.5	4.9	36.4	0.0	22.0	16.0	22.0	0.8	5.7	0.6	36.1
MA	27.4	8.7	10.3	5.4	22.1	1.1	22.8	19.0	15.1	2.4	11.8	0.2	16.1
NC	34.9	8.5	14.1	5.7	21.6	1.4	18.6	14.3	9.3	0.4	6.7	1.0	26.7
OK	35.6	3.5	16.0	2.5	33.1	0.2	52.3	27.7	13.1	1.2	9.1	0.5	67.9
PA	34.2	4.7	11.8	2.3	24.5	0.3	19.0	12.9	8.5	0.6	10.2	0.5	18.7
RI	23.9	5.3	11.8	2.8	24.7	0.5	18.9	14.6	11.3	2.0	12.1	0.0	27.5
SC	19.4	5.0	12.5	0.5	19.4	0.5	11.3	7.0	5.5	0.5	6.0	0.0	15.6
SD	43.1	9.1	17.2	6.5	31.3	2.4	19.2	11.8	10.5	1.6	11.9	0.2	20.2
TX	23.5	3.5	14.3	1.0	14.5	0.0	7.9	10.3	0.4	0.0	3.6	0.0	25.3
VT	27.6	7.9	12.4	2.3	23.7	1.1	26.8	10.4	7.0	1.4	11.0	0.6	14.1
WV	27.0	16.9	23.8	13.5	34.8	1.6	31.0	31.8	37.4	1.6	13.2	0.2	21.7
WY	11.7	2.9	10.7	0.5	33.1	2.7	10.9	32.4	11.4	0.0	13.4	0.3	27.7
Total	26.9	6.0	13.3	3.0	23.5	0.7	17.5	13.5	8.6	0.9	8.6	0.5	24.4
Total N	10806	10807	10803	10806	10803	10806	10809	10805	10805	10806	10804	10437	10804

Table 8. Type of Residence

<i>State</i>	<i>%Specialized Facility</i>	<i>%Group Home</i>	<i>%Apartment Program</i>	<i>%Independent Home/Apt</i>	<i>%Parent/Relative's Home</i>	<i>%Foster Care/Host Home</i>	<i>%Nursing Facility</i>	<i>%Other</i>	<i>N</i>
AL	3.2	45.1	6.7	4.0	38.4	0.5	0.0	2.0	401
AR	0.3	17.3	21.3	23.7	30.4	4.4	0.0	2.6	342
AZ	1.0	19.9	2.7	22.0	48.0	2.5	0.6	3.4	523
CT	10.7	52.0	3.9	16.6	8.8	6.3	1.0	0.7	410
DE	13.8	31.5	9.4	2.8	28.7	11.6	0.0	2.2	181
GA	0.5	18.5	3.8	16.0	51.3	6.3	0.0	3.6	394
HI	0.0	7.4	1.0	5.7	43.9	40.0	0.0	2.0	403
KY	17.7	15.7	7.7	3.9	22.1	8.8	1.7	22.4	362
MA	5.5	36.1	10.0	9.6	29.1	5.0	2.7	2.1	969
ME	11.2	43.6	11.5	14.3	2.6	3.6	1.3	12.0	392
NC	12.0	24.1	3.4	9.7	39.4	4.7	1.8	4.9	493
OK	13.1	21.7	1.2	54.6	2.2	4.2	0.0	3.0	405
PA	6.5	23.1	2.1	10.8	41.3	4.1	2.4	9.7	1407
RI	0.5	41.4	6.1	20.6	27.7	0.8	0.3	2.8	394
SC	0.0	29.5	7.9	12.8	42.0	1.5	0.7	5.7	407
SD	0.0	43.3	12.9	32.3	9.1	0.6	0.0	1.9	529
TX	27.3	13.0	0.0	4.7	46.1	8.9	0.0	0.1	2231
VT	0.3	1.1	1.4	13.0	32.2	48.0	1.1	2.8	354
WV	2.8	6.6	2.8	15.7	69.6	1.9	0.3	0.3	319
WY	0.2	58.9	13.1	10.5	15.6	1.5	0.0	0.2	411
Total	9.5	25.6	5.1	13.3	34.3	7.5	0.8	3.9	11327

Table 9. Age

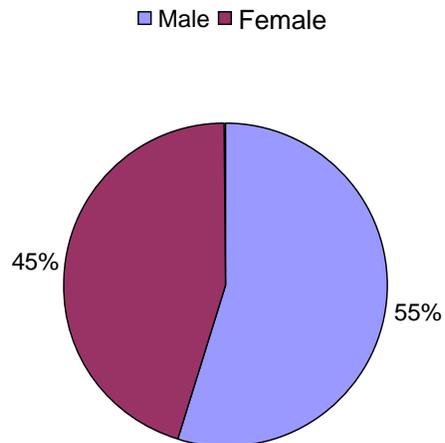
<i>State</i>	<i>N</i>	<i>Minimum</i>	<i>Maximum</i>	<i>Mean</i>	<i>Std. Deviation</i>
AL	401	19	86	41.83	12.673
AR	344	18	72	38.12	12.593
AZ	509	18	69	38.68	12.369
CT	408	28	92	52.69	10.889
DE	181	19	88	42.93	14.849
GA	400	19	82	40.18	12.481
HI	403	19	85	41.68	15.631
KY	368	19	77	42.55	12.399
MA	974	19	92	44.84	15.090
NC	492	19	91	39.78	13.592
OK	404	19	75	41.81	12.232
PA	1423	18	90	42.91	15.564
RI	402	19	92	45.28	15.129
SC	417	18	84	41.46	13.828
SD	536	18	86	43.78	15.923
TX	2237	18	92	36.68	13.303
VT	355	19	87	42.42	16.589
WV	320	18	73	37.26	13.126
WY	411	22	82	43.01	13.913
Total	10985	18	92	41.35	14.457

Demographic Profile of Sample

This section summarizes selected demographic characteristics of the overall sample.

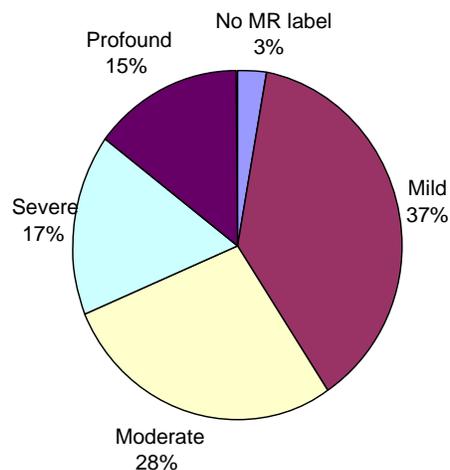
- » Most states had a slightly higher percentage of males in their samples. Overall, the total sample was 55% male and 45% female.

Figure 1. Gender (N= 11,389)



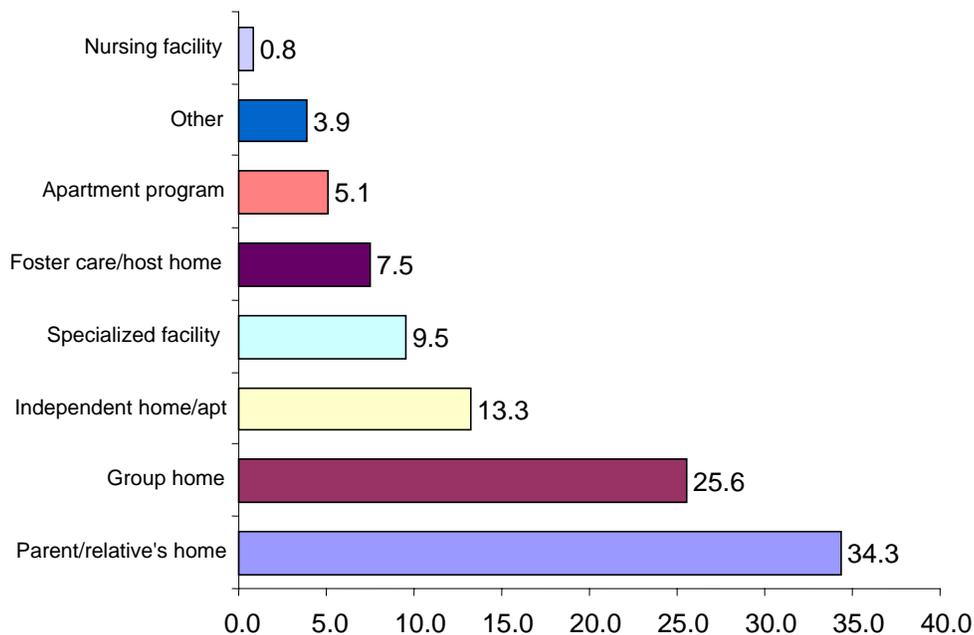
- » The average age of respondents was 41 years old, with a range of ages from 18 to 92.
- » The reported levels of mental retardation among respondents varied by state. Overall, about 65% of the sample had a diagnosis of “mild” or “moderate” MR, and 32% had a diagnosis of “severe” or “profound” MR.

Figure 2. Level of MR/ID (N=10,119)



- » 21.5% of respondents in the total sample used a nonverbal form of communication as their primary means of expression (e.g., gestures, sign language, communication device).
- » The overall sample of respondents included the following racial and ethnic diversity: 13.7% identified their race as Black or African American; 2.4% reported their race as Asian, Native Hawaiian, or Other Pacific Islander; and 1.8% reported their race as American Indian or Alaska Native. Another 7.9% reported their race as “Other” or “Mixed Race.” In addition, 7.3% reported their ethnicity as Hispanic.
- » Overall, 34.3% of the total respondents live with their families, although this figure varies by state. The percent of respondents living in other types of homes is shown in the table below.

Figure 3. Type of Residence (N= 11,327)



- » Overall, 26.9% of the total respondents also were reported to have a mental illness/psychiatric diagnosis, and 23.5% had a diagnosis of seizure disorder or other neurological problem.
- » The types of day/employment services and supports received by respondents varied by state. Overall, about 14% receive supported employment services, 9% receive group employment services, 31% receive facility-based vocational services, and 42% receive non-vocational day services.
- » 61.1% of respondents in the overall sample receive Home and Community Based Waiver Services; 8.0% receive ICF/MR funding.

Additional Outcome Adjustment Variables

Several variables related to individual characteristics are used to “adjust” certain consumer outcome results. The adjustment variables include demographic information such as age, gender, level of MR/ID, and other disabilities diagnosed. Additional adjustment factors are displayed in the following tables, by state and for the sample as a whole.

Table 10. Consumer Legal Status

<i>State</i>	<i>%Legally Competent Adult</i>	<i>%Private Guardian or Conservator</i>	<i>%State/ County Guardian</i>	<i>%Don't Know or Never Evaluated</i>	<i>N</i>
AL	69.3	28.9	1.5	0.2	401
AR	64.5	34.3	0.9	0.3	344
AZ	45.0	43.2	9.1	2.7	525
CT	20.7	72.0	6.1	1.2	411
DE	60.7	29.5	6.6	3.3	183
GA	83.6	10.7	1.5	4.1	391
HI	35.0	39.2	25.8	0.0	403
KY	17.1	54.3	28.3	0.3	368
NC	44.4	45.4	8.7	1.4	493
OK	43.7	54.8	1.5	0.0	405
PA	80.5	12.1	1.6	5.8	1400
RI	79.6	17.4	1.0	2.0	402
SC	69.8	19.7	2.9	7.7	417
SD	34.1	55.0	10.6	0.2	536
TX	56.2	41.6	1.2	1.0	1467
VT	24.5	47.6	26.2	1.7	355
WV	21.9	72.7	3.4	1.9	319
WY	45.3	50.9	1.9	1.9	411
Total	53.6	37.9	6.3	2.2	9231

Table 11. Language

<i>State</i>	<i>%English</i>	<i>%Other</i>	<i>N</i>
AL	99.0	1.0	401
AR	98.5	1.5	344
AZ	91.3	8.7	526
CT	97.1	2.9	411
DE	98.9	1.1	183
GA	99.5	0.5	387
HI	97.8	2.2	403
KY	98.9	1.1	368
MA	96.1	3.9	961
NC	99.4	0.6	491
OK	99.5	0.5	405
PA	99.0	1.0	1411
RI	99.7	0.3	397
SC	99.0	1.0	417
SD	99.2	0.8	532
TX	89.8	10.2	1467
VT	98.6	1.4	355
WV	99.7	0.3	318
WY	99.5	0.5	411
Total	97.0	3.0	10188

Table 12. Primary Means of Expression

<i>State</i>	<i>%Speaks English</i>	<i>%Uses Gestures</i>	<i>%Uses Sign Language</i>	<i>%Uses Communication Device</i>	<i>%Other</i>	<i>%Don't Know</i>	<i>N</i>
AL	77.6	18.7	1.0	1.2	1.2	0.2	401
AR	85.7	11.1	1.5	1.2	0.6	0.0	343
AZ	84.3	12.5	0.9	0.4	1.3	0.6	529
CT	68.0	24.3	2.7	0.2	4.1	0.7	412
DE	69.9	26.2	0.5	2.2	0.5	0.5	183
GA	81.5	15.4	1.8	0.3	0.8	0.3	389
HI	69.7	24.8	1.0	1.0	3.2	0.2	403
KY	53.0	42.7	2.7	0.5	1.1	0.0	368
MA	79.5	14.8	1.9	1.6	1.9	0.3	916
NC	79.0	17.1	1.0	1.2	1.4	0.2	491
OK	71.4	12.3	2.5	0.5	13.3	0.0	405
PA	78.3	18.0	0.8	0.9	0.9	1.0	1417
RI	80.6	14.9	0.8	1.5	0.8	1.5	397
SC	83.0	15.6	0.2	0.2	0.0	1.0	417
SD	73.0	10.1	1.9	4.3	10.7	0.0	533
TX	66.3	25.5	2.7	1.4	3.4	0.7	1467
VT	80.0	12.1	1.7	1.7	3.4	1.1	355
WV	62.6	29.6	1.6	3.5	2.5	0.3	318
WY	84.2	8.5	2.7	1.0	3.4	0.2	411
Total	75.1	18.6	1.6	1.3	2.8	0.5	10155

Table 13. Mobility

State	%Walks with or without aids	%Non-ambulatory	% Don't know	N
AL	95.0	5.0	0.0	401
AR	92.7	7.3	0.0	344
AZ	93.0	6.3	0.8	527
CT	89.0	10.7	0.2	410
DE	83.6	15.3	1.1	183
GA	92.7	7.3	0.0	397
HI	88.8	11.2	0.0	403
KY	92.1	7.9	0.0	368
MA	98.8	0.8	0.4	968
NC	90.0	9.6	0.4	491
OK	88.4	11.6	0.0	405
PA	88.7	10.4	0.9	1416
RI	90.7	8.6	0.8	397
SC	92.1	6.0	1.9	417
SD	85.8	14.0	0.2	535
TX	87.5	12.1	0.3	1467
VT	88.2	10.7	1.1	355
WV	82.8	17.2	0.0	319
WY	91.5	8.0	0.5	411
Total	90.3	9.2	0.5	10214

Table 14. Frequency of Medical Care

State	%Less than once per month	%Once per month	%At least once per week	N
AL	91.3	7.5	1.3	400
AR	84.5	13.1	2.4	329
AZ	87.6	10.4	2.1	483
CT	71.3	16.1	12.6	404
DE	69.1	16.0	14.8	162
GA	88.3	10.1	1.6	386
HI	94.5	4.5	1.0	400
KY	79.6	12.7	7.7	362
MA	76.9	15.8	7.3	949
NC	77.6	15.4	7.0	455
OK	76.6	18.2	5.2	401
PA	84.4	10.8	4.7	1310
RI	77.7	14.8	7.5	345
SC	84.8	13.5	1.7	348
SD	85.6	11.6	2.8	536
TX	69.6	21.5	8.9	1331
VT	86.1	10.5	3.4	324
WV	73.7	16.2	10.2	315
WY	53.6	25.0	21.4	392
Total	79.3	14.3	6.4	9632

VII. Results: Core Indicator Outcomes and Comparisons across States

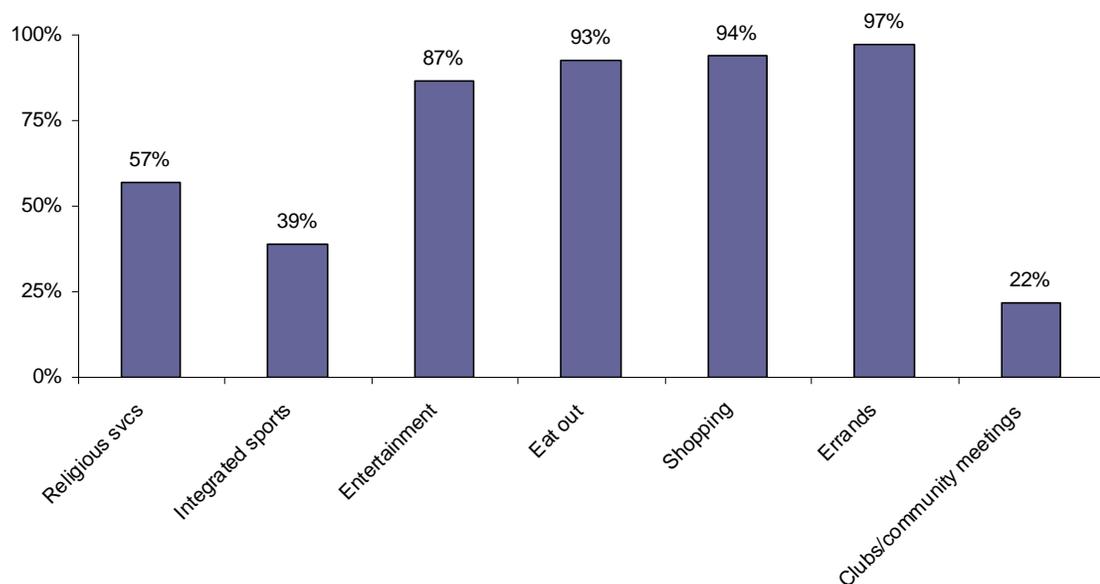
The data from the Consumer Survey were analyzed to assess core indicator outcomes for the sample as a whole and separately by state. The following brief summary highlights national results from 2005-2006 NCI data.

Summary of Aggregate Results

Community Inclusion

- » For the majority of community activities asked about in the survey, participation was high, ranging from 87% to 97%. Three activities had lower participation: 57% attended religious services, 39% participated in integrated sports, and 22% reported belonging to clubs or community organizations.

Figure 4. Community Inclusion – Adjusted Results for Total Sample



Respect and Rights

- » 93% of all respondents report that they can be alone if they want to.
- » 25% of all respondents reported having attended a self-advocacy group meeting or event.
- » Across the board, most respondents report that residential support staff (90%) and day support staff (95%) treat them with respect.

Service Coordination

- » 86% of respondents report that they know their service coordinators.
- » 86% of all respondents report that service coordinators get them what they need.
- » 83% report that service coordinators ask them what is important.

Access

- » 84% of respondents reported that needed services were available.

Satisfaction

- » Satisfaction with home was 90% and satisfaction with work/day program was 92%.

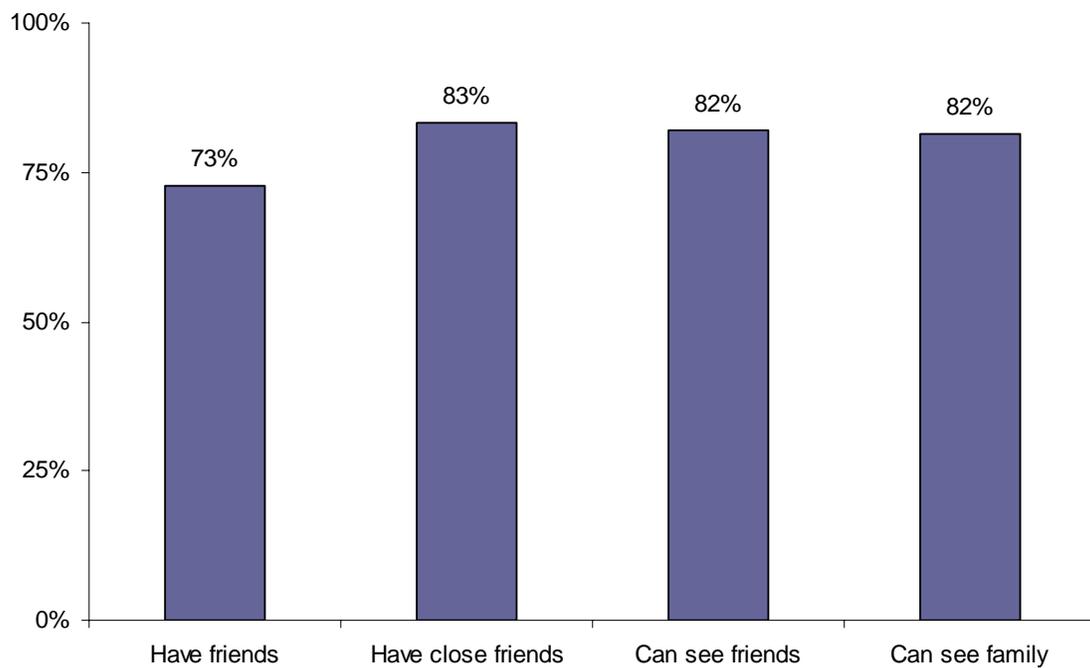
Choice

- » 53% of respondents reported that they had input in choosing where they live.
- » 65% of respondents reported having input in choice of staff who work with them at home; 67% reported having input in choice of staff who help them at work or day program.

Relationships

- » The majority of respondents report having friends other than family and staff (73%), best friends (83%), and being able to see their friends (82%) and family (82%) when they want to.
- » Less than half of the respondents (46%) reported “sometimes” or “often” feeling lonely.

Figure 5. Relationships – Results for Total Sample



Safety

- » 83% of respondents reported feeling safe in their homes, and 83% also reported feeling safe in their neighborhood.

Health & Well-Being

- » 42% of respondents take at least one kind of psychotropic medication (for mood, anxiety, behavior or psychotic issues).
- » Across the board, women's access to yearly GYN exams continues to be low (only 51% had an exam in the past year and 7% have never had one).
- » 27% of respondents are overweight and 24% report being inactive.
- » 89% of respondents report that they do not smoke or use chewing tobacco.

Figure 6. Time of Last Physical Exam (N= 10,580)

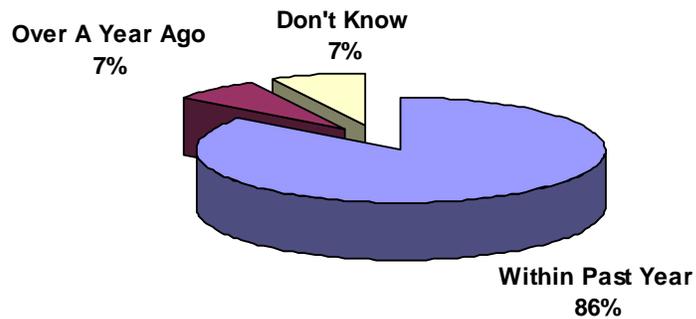


Figure 7. Time of Last Dental Exam (N= 10,498)

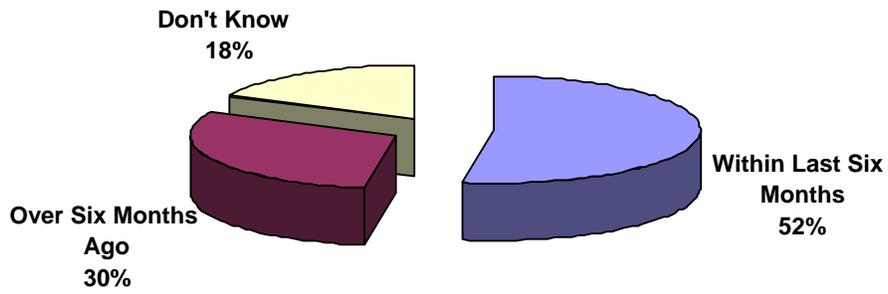


Figure 8. Time of Last GYN Visit (N=4,552)

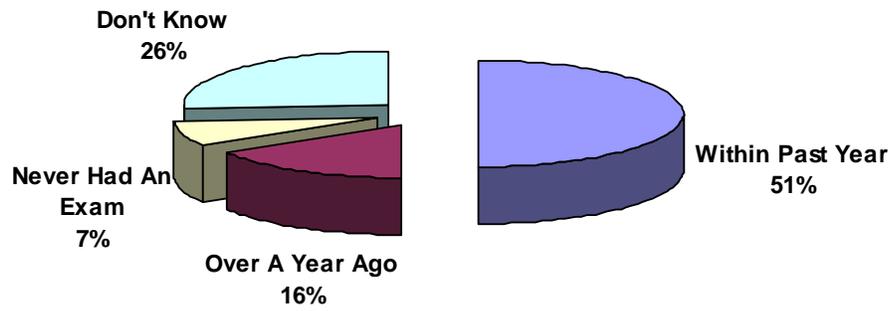


Figure 9. Weight Issues (N= 8,704)

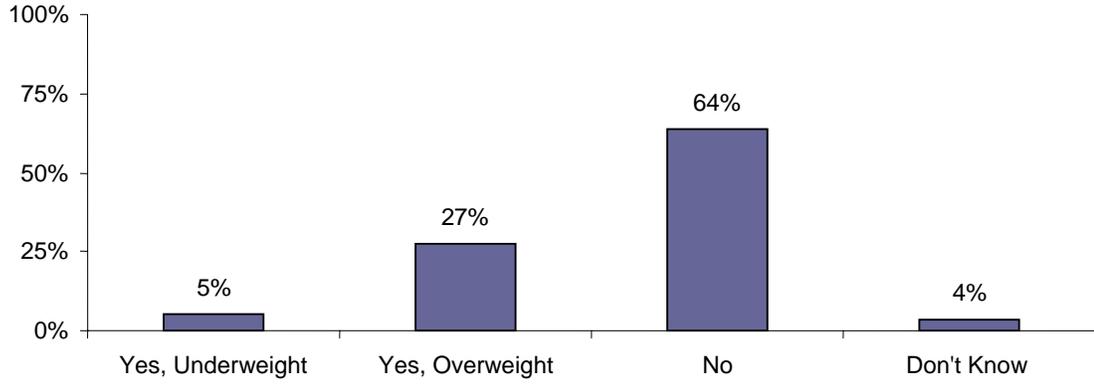


Figure 10. Exercise (n= 8,713)

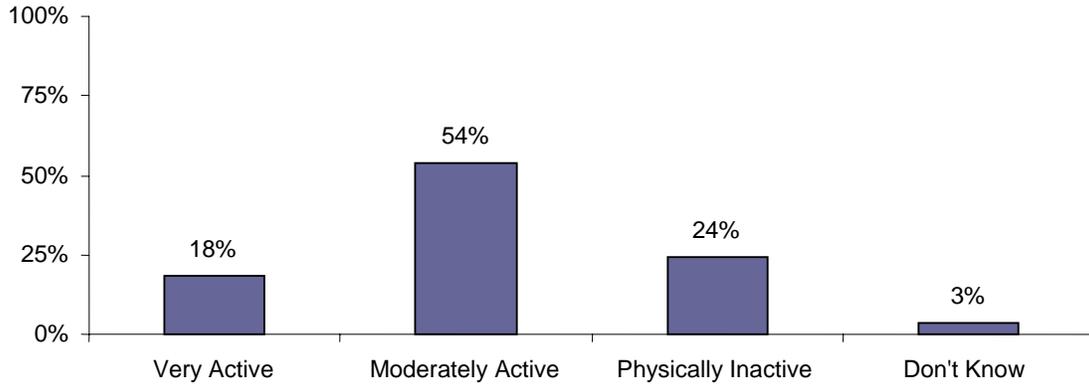
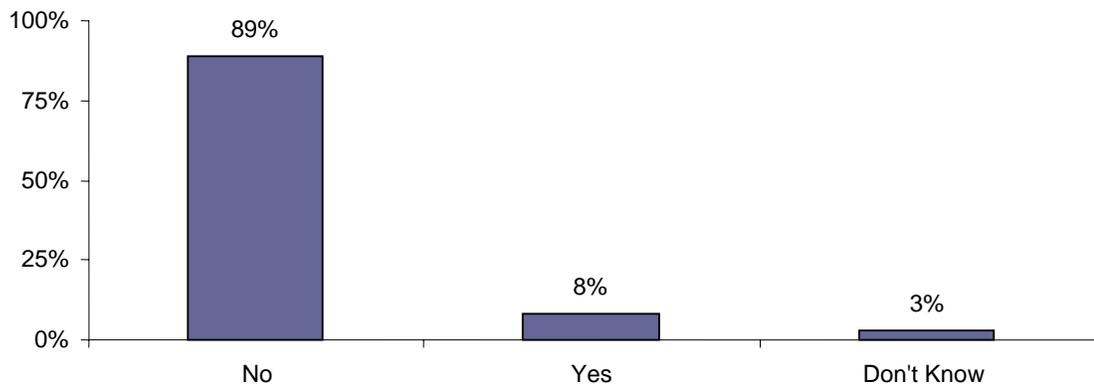


Figure 11. Smoke or Chew Tobacco (n= 8,709)



Presentation of Detailed Results by State

The results are organized according to the current list of Core Indicators. Each section represents one Sub-domain and contains the following information:

- Concern statement for the Sub-domain
- Indicators in that Sub-domain measured by the Consumer Survey
- Statistics provided for **all** indicators:
 - ♦ **Mean proportion** (either adjusted or non-adjusted) for each state and for the total sample
 - ♦ One “summary” measure is displayed. The “TOTAL” row is simply the aggregate of all responses across all states. This measure does not take into account the different state sample sizes.
 - ♦ **Valid N** for each state and for the total sample
- Additional statistics provided **only for scale scores** -- Community Inclusion, Life Decisions (previously called “Supports-Related Choices”), and Everyday Choices (previously called “Personal Choices”):
 - ♦ Significance testing for **each state vs. the cross-state average**
 - ♦ Significant differences **among states** (Tukey’s test)
- The results for the states are indicated by the two letter abbreviations.
- Tables that display “adjusted” results are so noted. For these indicators, the sample sizes may be slightly smaller because cases that are missing data for the adjustment variables drop out of the analysis.
- Question-by-question, “raw” results are included in Appendix C of this report. States may find the raw results useful for probing further into the breakdown of responses to specific questions.
- In no instance should the aggregate totals be interpreted as necessarily defining “acceptable” levels of performance or satisfaction. Instead, they are a multi-state “norms” that describe present levels of performance or satisfaction across the participating states. Where no significant differences were found state-to-state, it means that all states are performing about the same. Where significant differences were found and scores are especially high (considerably above the average level) in one or two states, the levels of satisfaction achieved there might define a level of performance that may serve as a guidepost for other states.

- Data from previous years are not presented in this report. **Comparisons of results from year to year should be made with caution**, for three reasons: (1) even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; (2) the mix of participating states differs slightly each year and may affect the “total sample” results; and (3) the states draw new samples each year rather than following the same group of individuals. **Appendix D includes a crosswalk of consumer survey questions from year to year, and indicates item comparability across years.**

Consumer Outcomes: Community Inclusion

The Community Inclusion Sub-domain has the following concern statement: “People use integrated community services and participate in everyday community activities.” There is one indicator listed:

1. The proportion of people who participate in everyday integrated activities in their communities.

Seven items from the consumer survey are grouped together to create a composite “scale score” for Community Inclusion. All of these items are first “risk adjusted” using a logistic regression model to control for differences in respondent characteristics (e.g., level of MR/ID, age, etc.) across states. The predicted values created by the logistic regression represent the “adjusted mean proportion” for each state. A separate regression analysis is performed for each item. The scale score is then computed by averaging the predicted values of all seven items.

The seven items look at whether or not people:

- Go shopping
- Go out on errands or appointments
- Go out for entertainment
- Go out to eat
- Go to religious services
- Go to clubs or community meetings
- Exercise or play sports

A scale can be considered a reliable measure if its internal consistency is ≥ 0.70 . The statistic that assesses the scale’s reliability is called Cronbach’s alpha. An internal reliability test of the Community Inclusion scale resulted in a Cronbach’s alpha = **0.84**. This result attests to the reliability of the scale. In other words, we can be fairly confident that all items are measuring the same dimension.

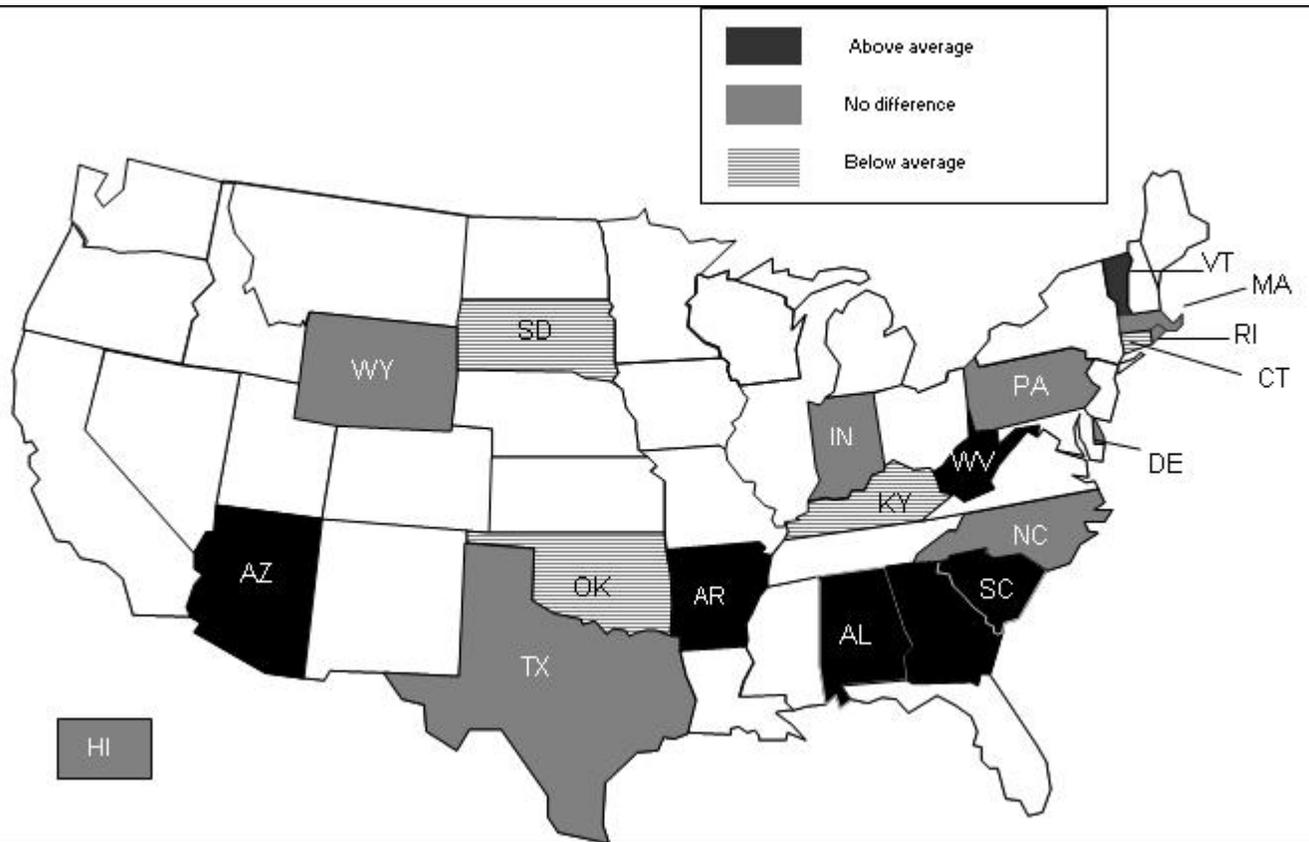
Each state’s scale score was compared with the average scale score across all other states (not including that state). The table on the right displays each state’s scale score compared with the average across all other states, and the last column indicates whether or not the state’s score was significantly different from the average.

A conservative cutoff point ($p \leq 0.0025$) was used to determine significant differences. Figure 12 on the next page displays state performance on the Community Inclusion scale in a map format. Those states colored in black performed above average, those with horizontal stripes performed below average, and those in light grey were no different from the average.

Table 15. Community Inclusion Scale Scores by State, Compared to Total NCI States Average

	State Scale Score	Average Across All Other States	Sig.
AR	0.83	0.77	Yes
AZ	0.83	0.77	Yes
GA	0.82	0.77	Yes
VT	0.81	0.77	Yes
WV	0.81	0.77	Yes
SC	0.81	0.77	Yes
AL	0.79	0.77	Yes
WY	0.79	0.77	No
PA	0.78	0.77	No
RI	0.78	0.77	No
MA	0.78	0.77	No
TX	0.77	0.77	No
NC	0.77	0.77	No
HI	0.76	0.77	No
DE	0.73	0.77	No
OK	0.75	0.77	Yes
SD	0.73	0.77	Yes
KY	0.71	0.78	Yes
CT	0.70	0.78	Yes

Figure 12. Community Inclusion: State Scale Scores Compared with National Average



Analysis of variance is a collection of techniques used to test for differences among more than two groups. Post hoc (multiple comparisons) tests provide information about which groups are different from each other. One such analysis, called Tukey's test, was performed to determine "homogeneous subsets" of results, i.e., groups of states that are not significantly different from one another. The following table displays the results of the Tukey's test. Subsets are arranged by column and labeled with a number at the top of each column. Scores that fall in the same subsets are not significantly different. For example, North Carolina's score of 0.77 spans across subsets 4, 5, and 6. Therefore, its result is not significantly different from any of the other states that fall within those same subsets. It is, however, significantly different from CT, KY, WV, SD, DE, GA, AZ and AR.. Another way to interpret these results is to use the minimum significant difference, which is estimated at **0.04** for the Community Inclusion scale. In this example, any state with a score of less than 0.73 or greater than 0.81 would be significantly different from NC.

Table 16. Community Inclusion Scale Scores, by Subsets of States

State	N	Subset for alpha = .05							
		1	2	3	4	5	6	7	8
CT	330	0.70							
KY	355	0.71							
WV	270	0.73	0.73						
SD	471	0.73	0.73	0.73					
DE	149	0.73	0.73	0.73					
OK	370		0.75	0.75	0.75				
HI	392			0.76	0.76	0.76			
NC	353				0.77	0.77	0.77		
TX	979				0.77	0.77	0.77		
MA	733				0.78	0.78	0.78		
RI	304				0.78	0.78	0.78		
PA	1013				0.78	0.78	0.78		
WY	372					0.79	0.79	0.79	
AL	382					0.79	0.79	0.79	0.79
SC	259						0.81	0.81	0.81
VT	127						0.81	0.81	0.81
GA	325							0.82	0.82
AZ	422								0.83
AR	307								0.83

The following seven tables display the results for each item that comprises the Community Inclusion Scale. Results are ordered from highest to lowest scores by state. The “adjusted” mean proportions are displayed. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on pp. 88-91 of Appendix C.

Table 17. Proportion of people who go shopping

State	Valid N	Adjusted Mean Proportion (%)
AZ	422	95.4
AR	307	95.3
VT	127	95.2
GA	325	94.7
SC	259	94.7
NC	353	94.4
MA	733	94.3
WY	372	94.3
AL	382	94.2
HI	392	93.7
OK	370	93.7
RI	304	93.7
TX	979	93.7
WV	270	93.6
PA	1013	93.6
SD	471	93.4
KY	355	93.1
CT	330	92.7
DE	149	91.9
State Average		94.0
Total	7913	93.9

Table 18. Proportion of people who go out on errands or appointments

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
VT	127	97.6
AZ	422	97.5
AR	307	97.3
WY	372	97.2
NC	353	97.2
MA	733	97.1
OK	370	97.1
KY	355	97.1
HI	392	97.0
WV	270	97.0
GA	325	97.0
SC	259	96.9
TX	979	96.9
SD	471	96.9
AL	382	96.9
RI	304	96.8
PA	1013	96.7
CT	330	96.7
DE	149	96.4
State Average		97.0
Total	7913	97.0

Table 19. Proportion of people who go out for entertainment

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
OK	370	88.2
WV	270	87.9
KY	355	87.7
NC	353	87.6
AZ	422	87.4
TX	979	87.4
HI	392	87.3
AR	307	87.2
WY	372	87.1
AL	382	86.9
VT	127	86.8
GA	325	86.8
SC	259	86.5
MA	733	86.4
SD	471	86.3
CT	330	85.7
RI	304	85.4
DE	149	85.4
PA	1013	85.3
State Average		86.8
Total	7913	86.7

Table 20. Proportion of people who go out to eat

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
AZ	422	94.3
VT	127	94.2
AR	307	94.0
GA	325	93.6
MA	733	93.5
SC	259	93.3
AL	382	93.3
WY	372	93.1
NC	353	92.9
HI	392	92.5
RI	304	92.3
OK	370	92.3
KY	355	92.1
TX	979	92.0
SD	471	91.8
PA	1013	91.8
WV	270	91.7
CT	330	91.2
DE	149	89.4
State Average		93.0
Total	7913	92.6

Table 21. Proportion of people who go to religious services

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
GA	325	61.4
SC	259	60.9
AR	307	59.9
AL	382	59.5
AZ	422	59.4
TX	979	58.6
RI	304	58.6
PA	1013	58.4
HI	392	57.3
DE	149	56.8
VT	127	56.7
NC	353	56.5
WY	372	56.5
MA	733	56.4
OK	370	54.2
SD	471	53.4
WV	270	53.1
CT	330	51.8
KY	355	50.9
State Average		57.0
Total	7913	57.0

Table 22. Proportion of people who go to clubs or community meetings

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
PA	1013	25.5
GA	325	25.2
AR	307	24.5
RI	304	24.2
SC	259	23.9
AL	382	22.9
AZ	422	22.7
DE	149	21.8
MA	733	21.3
TX	979	20.9
VT	127	20.9
WY	372	20.8
NC	353	20.6
SD	471	19.7
OK	370	19.1
HI	392	19.0
WV	270	18.2
CT	330	17.2
KY	355	16.6
State Average		21.3
Total	7913	21.6

Table 23. Proportion of people who exercise or play integrated sports

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
VT	127	45.0
AZ	422	43.6
AR	307	42.2
WY	372	42.0
GA	325	40.7
MA	733	39.9
SC	259	39.7
HI	392	39.0
AL	382	38.7
TX	979	38.7
RI	304	38.6
NC	353	38.4
PA	1013	38.4
OK	370	37.0
SD	471	36.6
DE	149	36.5
WV	270	35.2
KY	355	34.6
CT	330	34.6
State Average		38.9
Total	7913	38.8

Consumer Outcomes: Choice and Decision-Making

The Choice and Decision-Making Sub-domain has the following concern statement: “People make choices about their lives and are actively engaged in planning their services and supports.” The two indicators listed are:

1. The proportion of people who make choices about their everyday lives.
2. The proportion of people who report having been provided options about where to live and work.

The Consumer Survey includes eleven choice items. Two scales were created using the adjusted mean proportions of nine items. These two scales measure the first indicator. The first scale, called “Life Decisions” (previously called “Support-Related Choices”) is composed of five items. These items indicate whether people chose (or had some input in choosing):

- Place where they live (if not living with family)
- Staff who help at home
- Work or day activity
- Staff who help at work
- Case manager/service coordinator

The scale score is computed by averaging the predicted values of all five items. Internal consistency of the Life Decisions scale was high, with a Cronbach’s alpha of **0.96**

The second scale, called “Everyday Choices” (previously “Personal Choices”) includes four items. These items indicate whether people choose (or have some input in choosing):

- People they live with (if not living with family)
- Daily schedule
- How to spend free time
- What to buy with spending money

The scale score is computed by averaging the predicted values of all four items. Internal consistency of the Everyday Choices scale was high, with a Cronbach’s alpha of **0.92**

Each state’s scale score was compared with the average scale score across all other states (not including that state). The tables below display each state’s scale score compared with the average across all other states, and the last column indicates whether or not the state’s score was significantly different from the average. A conservative cutoff point ($p \leq 0.0025$) was used to determine significant differences.

Figures 10 and 11 on the following pages display state performance on the Life Decisions and Everyday Choices scales in a map format. Those states colored in dark grey performed above average, those with horizontal stripes performed below average, and those in light grey were no different from the average.

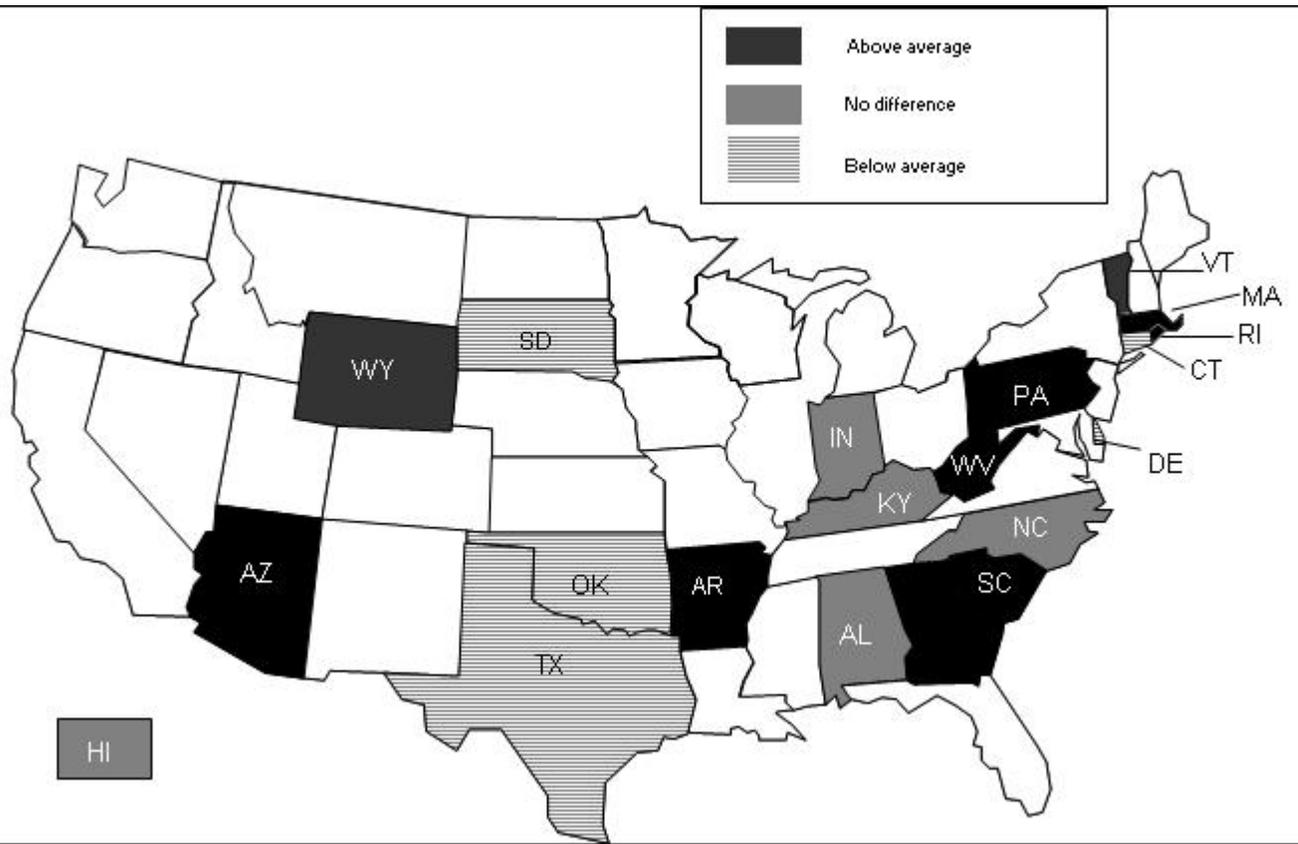
**Table 24. Life Decisions Scale Scores
by State, Compared to National
Average**

	State Scale Score	Average Across All Other States	Sig.
VT	0.78	0.64	Yes
AZ	0.74	0.64	Yes
WV	0.74	0.64	Yes
WY	0.74	0.64	Yes
AR	0.73	0.64	Yes
GA	0.67	0.64	Yes
RI	0.67	0.64	No
SC	0.67	0.64	No
MA	0.66	0.64	No
PA	0.65	0.64	No
NC	0.64	0.64	No
OK	0.62	0.64	No
DE	0.62	0.64	No
TX	0.61	0.65	Yes
SD	0.61	0.64	Yes
HI	0.60	0.64	Yes
AL	0.60	0.64	Yes
CT	0.58	0.65	Yes
KY	0.50	0.65	Yes

**Table 25. Everyday Choices Scale
Scores by State, Compared to
National Average**

	State Scale Score	Average Across All Other States	Sig.
VT	0.82	0.73	Yes
WV	0.82	0.73	Yes
AZ	0.81	0.72	Yes
GA	0.79	0.73	Yes
AR	0.78	0.73	Yes
SC	0.76	0.73	Yes
WY	0.76	0.73	Yes
RI	0.76	0.73	Yes
PA	0.76	0.73	Yes
MA	0.75	0.73	Yes
AL	0.73	0.73	No
NC	0.73	0.73	No
HI	0.70	0.73	No
TX	0.71	0.73	Yes
DE	0.68	0.73	Yes
SD	0.68	0.73	Yes
OK	0.66	0.73	Yes
CT	0.66	0.73	Yes
KY	0.62	0.73	Yes

Figure 14. Everyday Choices: State Scale Scores Compared with National Average



Tukey's tests were also performed to determine which states were significantly different from one another on each scale. Scores that fall into the same subsets are not significantly different. For the Life Decisions scale the minimum significant difference is estimated at **0.06** and for the Everyday Choices scale the minimum significant difference is estimated at **0.05**.

Table 26. Life Decisions Scale Scores, by Subsets of States

State	N	Subset for alpha = .05							
		1	2	3	4	5	6	7	8
KY	355	0.50							
CT	330		0.58						
AL	382		0.60	0.60					
HI	392		0.60	0.60					
SD	471		0.61	0.61	0.61				
WV	270		0.61	0.61	0.61	0.61			
TX	979		0.61	0.61	0.61	0.61	0.61		
DE	149		0.62	0.62	0.62	0.62	0.62		
OK	370		0.62	0.62	0.62	0.62	0.62	0.62	
NC	353			0.64	0.64	0.64	0.64	0.64	
PA	1013			0.65	0.65	0.65	0.65	0.65	
MA	733				0.66	0.66	0.66	0.66	
SC	259					0.67	0.67	0.67	
RI	304						0.67	0.67	
GA	325							0.67	
AR	307								0.73
WY	372								0.74
AZ	422								0.74
VT	127								0.78

Table 27. Everyday Choices Scale Scores, by Subsets of States

State	N	Subset for alpha = .05								
		1	2	3	4	5	6	7	8	9
KY	355	0.62								
CT	330	0.66	0.66							
OK	370	0.66	0.66							
SD	471	0.68	0.68	0.68						
DE	149	0.68	0.68	0.68						
HI	392		0.70	0.70						
WV	270		0.70	0.70	0.70					
TX	979		0.71	0.71	0.71	0.71				
NC	353			0.73	0.73	0.73	0.73			
AL	382			0.73	0.73	0.73	0.73			
MA	733				0.75	0.75	0.75	0.75		
PA	1013					0.76	0.76	0.76		
RI	304					0.76	0.76	0.76	0.76	
WY	372					0.76	0.76	0.76	0.76	
SC	259						0.76	0.76	0.76	
AR	307							0.78	0.78	0.78
GA	325							0.79	0.79	0.79
AZ	422								0.81	0.81
VT	127									0.82

The following eleven tables display the results for each choice item. The items that comprise the two choice scales are listed first. The last two items are not included in the scales, but relate to the second choice indicator. These two items are:

- Person looked at more than one home
- Person looked at more than one job

Results are ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on pp. 92-97 of Appendix C.

Table 28. Proportion of people who chose place where they live

State	Valid N	Adjusted Mean Proportion (%)
AR	222	65.0
VT	96	64.9
WY	317	61.4
AZ	223	61.1
GA	163	58.4
SC	166	57.4
RI	229	56.9
PA	638	55.3
MA	536	54.7
NC	226	53.2
WV	83	52.7
OK	363	51.8
SD	422	50.9
AL	237	50.0
DE	116	49.5
TX	616	48.1
CT	302	48.0
HI	218	43.2
KY	282	40.1
State Average		53.8
Total	5455	53.1

Table 29. Proportion of people who choose staff who help them at home

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
VT	127	72.4
WY	372	71.5
AZ	422	70.8
AR	307	69.9
MA	733	67.2
RI	304	66.6
GA	325	66.5
SC	259	66.5
NC	353	66.1
OK	370	65.7
DE	149	65.2
PA	1013	65.1
TX	979	64.7
WV	270	64.6
SD	471	64.5
HI	392	64.4
CT	330	63.7
AL	382	63.3
KY	355	59.7
State Average		66.2
Total	7913	65.9

Table 30. Proportion of people who chose place of work or day activity

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
VT	127	71.6
AR	307	68.1
WY	372	67.7
AZ	422	67.6
RI	304	65.1
GA	325	64.5
PA	1013	64.2
SC	259	63.4
MA	733	62.6
NC	353	60.0
OK	370	59.7
DE	149	59.5
SD	471	58.5
TX	979	58.1
AL	382	57.9
CT	330	56.4
HI	392	55.4
WV	270	53.8
KY	355	49.0
State Average		61.2
Total	7913	61.0

Table 31. Proportion of people who choose staff who help them at work or day activity

State	Valid N	Adjusted Mean Proportion (%)
VT	127	72.1
WY	372	71.4
AZ	422	70.3
AR	307	69.3
MA	733	68.6
RI	304	67.8
SC	259	67.6
NC	353	67.5
GA	325	67.2
DE	149	67.1
CT	330	66.9
HI	392	66.8
WV	270	66.6
SD	471	66.6
OK	370	66.5
TX	979	66.4
PA	1013	66.1
AL	382	65.6
KY	355	63.3
State Average		67.6
Total	7913	67.3

Table 32. Proportion of people who chose case manager/service coordinator

State	Valid N	Adjusted Mean Proportion (%)
VT	127	61.0
AZ	422	60.2
WY	372	59.4
AR	307	59.1
HI	392	57.7
NC	353	57.5
OK	370	57.1
WV	270	57.0
MA	733	56.7
SC	259	56.5
GA	325	56.4
SD	471	56.3
TX	979	56.2
RI	304	55.6
AL	382	55.4
DE	149	55.1
CT	330	54.8
KY	355	54.7
PA	1013	54.1
State Average		56.9
Total	7913	56.5

Table 33. Proportion of people who choose people they live with

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
AR	222	54.7
VT	96	54.3
WY	317	53.4
AZ	223	52.0
GA	163	50.0
RI	229	49.0
SC	166	48.8
PA	638	47.3
MA	536	46.8
OK	363	45.7
NC	226	45.1
WV	83	44.3
DE	116	44.1
SD	422	43.6
AL	237	42.6
TX	616	42.0
CT	302	41.8
HI	218	38.6
KY	282	35.1
State Average		46.3
Total	5455	45.7

Table 34. Proportion of people who choose their daily schedule

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
VT	127	90.2
AZ	422	87.0
AR	307	86.6
WY	372	84.8
RI	304	84.7
MA	733	84.6
GA	325	84.6
SC	259	84.2
PA	1013	83.7
AL	382	81.8
NC	353	81.7
SD	471	81.5
CT	330	80.3
OK	370	80.1
TX	979	79.6
HI	392	79.5
DE	149	78.3
KY	355	76.5
WV	270	75.7
State Average		82.4
Total	7913	82.3

Table 35. Proportion of people who choose how to spend free time

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
VT	127	95.7
AZ	422	93.5
AR	307	93.3
WY	372	93.2
RI	304	93.0
MA	733	92.8
GA	325	92.4
SC	259	92.1
PA	1013	91.6
AL	382	90.7
NC	353	90.6
CT	330	90.4
OK	370	90.3
SD	471	90.2
TX	979	89.4
DE	149	88.6
HI	392	88.4
KY	355	88.2
WV	270	86.5
State Average		91.1
Total	7913	91.0

Table 36. Proportion of people who choose what to buy with spending money

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
VT	127	94.8
AR	307	91.5
AZ	422	91.4
WY	372	90.9
RI	304	90.3
GA	325	90.1
SC	259	89.8
MA	733	89.4
PA	1013	88.9
AL	382	87.2
NC	353	87.1
TX	979	85.5
SD	471	85.5
OK	370	85.2
CT	330	85.1
DE	149	84.1
HI	392	82.9
KY	355	81.4
WV	270	80.8
State Average		87.5
Total	7913	87.4

Table 37. Proportion of people who looked at more than one home

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	293	68.9
SD	412	54.9
PA	766	54.3
GA	125	46.4
AR	211	45.0
NC	191	44.0
TX	350	43.7
AZ	174	43.1
WV	75	38.7
OK	259	37.8
DE	91	37.4
MA	477	34.4
ME	258	29.8
RI	140	28.6
HI	180	26.1
CT	204	25.5
KY	278	22.3
AL	134	17.9
SC	153	6.5
State Average		37.1
Total	4771	40.8

Table 38. Proportion of people who looked at more than one job

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	265	73.2
PA	1272	56.0
SD	436	53.2
DE	126	52.4
AR	233	45.1
OK	225	43.1
AZ	281	39.9
RI	148	37.2
GA	259	36.7
MA	646	35.9
TX	761	35.0
NC	279	33.3
WV	199	33.2
ME	189	32.8
CT	184	29.9
HI	225	26.7
KY	355	19.2
AL	236	11.4
SC	210	4.3
State Average		36.8
Total	6529	39.9

Consumer Outcomes: Relationships

The Relationships Sub-domain has the following concern statement: “People have friends and relationships.” There are four indicators listed in this sub-domain:

1. The proportion of people who have friends and caring relationships with people other than support staff and family members.
2. The proportion of people who have a close friend, someone they can talk to about personal things.
3. The proportion of people who are able to see their families and friends when they want.
4. The proportion of people who feel lonely.

Results are presented below for each indicator, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on pp. 98-100 of Appendix C.

Table 39. Proportion of people who report having friends and caring relationships with people other than support staff and family members

State	Valid N	Mean Proportion (%)
KY	215	86.5
OK	194	85.1
RI	271	84.9
SD	361	83.7
WY	276	80.1
AR	296	78.7
ME	243	78.6
DE	108	77.8
GA	284	77.8
WV	143	74.1
VT	113	72.6
AZ	403	72.2
SC	315	71.7
MA	664	70.5
NC	306	68.6
AL	241	68.5
TX	981	67.6
CT	218	65.1
PA	896	64.7
HI	216	63.0
State Averages		74.6
Total	6744	72.7

Table 40. Proportion of people who report having a close friend

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	276	95.3
KY	215	94.4
OK	199	90.5
SD	360	89.7
RI	246	87.8
ME	228	87.7
AL	250	85.6
AR	296	85.5
HI	213	85.4
CT	217	85.3
GA	277	85.2
PA	882	84.7
NC	304	82.9
DE	108	82.4
MA	665	81.4
VT	116	80.2
WV	146	79.5
TX	978	76.9
AZ	402	76.1
SC	315	73.7
State Average		84.5
Total	6693	83.4

Table 41. Proportion of people who are able to see their families when they want to

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
PA	426	93.2
RI	242	89.7
SC	276	89.5
WY	274	88.3
TX	936	86.2
MA	603	86.1
GA	272	83.5
SD	318	81.1
AZ	369	80.2
WV	145	80.0
AR	287	78.7
KY	212	76.9
NC	290	75.9
OK	184	74.5
ME	233	73.0
VT	94	72.3
CT	204	69.6
HI	189	69.3
AL	239	66.1
DE	100	64.0
State Average		78.9
Total	5893	81.5

Table 42. Proportion of people who are able to see their friends when they want to

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	267	97.0
KY	206	96.1
SC	263	93.5
SD	354	89.8
OK	192	87.5
CT	187	87.2
TX	809	84.3
GA	260	84.2
MA	536	84.1
AR	256	82.8
PA	797	82.2
ME	234	82.1
RI	242	79.8
VT	106	76.4
NC	268	75.7
WV	120	75.0
AZ	344	70.3
HI	190	68.4
AL	215	62.3
DE	101	42.6
State Average		80.1
Total	5947	82.0

Table 43. Proportion of people who feel lonely (often or sometimes)

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
GA	279	35.8
WY	269	36.1
AZ	392	36.7
VT	98	36.7
WV	142	38.7
CT	209	39.2
TX	964	42.4
HI	213	43.2
AR	295	44.4
OK	187	44.4
MA	644	45.0
AL	235	45.1
PA	892	45.6
RI	261	46.0
DE	102	46.1
ME	241	47.7
NC	300	51.7
SD	349	52.7
KY	214	61.2
SC	303	79.5
State Average		45.9
Total	6589	45.9

Consumer Outcomes: Satisfaction

The Satisfaction Sub-domain has the following concern statement: “People are satisfied with the services and supports received.” The indicators measured by the Consumer Survey are:

1. The proportion of people satisfied with where they live.
2. The proportion of people who are satisfied with their job or day program.
3. The proportion of people who are satisfied with their personal lives.

Results are presented below for each item, ordered from highest to lowest scores by state. The “**Total**” figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on p. 101-102 of Appendix C.

Table 44. Proportion of people who report satisfaction with where they live

State	Valid N	Mean Proportion (%)
WY	277	100.0
KY	215	99.1
HI	219	98.2
WV	153	98.0
AR	302	97.7
VT	133	97.7
GA	293	97.6
SD	367	97.5
AZ	408	97.1
TX	1006	96.9
PA	936	95.8
AL	257	95.7
NC	312	95.5
ME	254	94.9
MA	679	94.8
CT	222	93.7
RI	274	92.7
DE	108	92.6
OK	200	92.0
SC	314	91.4
State Average		96
Total	6929	96.0

Table 45. Proportion of people who report satisfaction with their work/day program

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
SC	269	100.0
WY	218	100.0
VT	100	99.0
AL	252	98.4
OK	169	98.2
HI	172	97.7
NC	250	97.6
CT	200	97.5
SD	347	97.1
ME	214	96.7
AZ	322	96.6
KY	206	96.6
TX	750	96.3
DE	106	96.2
AR	245	95.9
PA	734	95.9
GA	273	95.6
RI	248	95.6
WV	117	94.9
MA	611	93.8
State Average		97
Total	5803	96.6

Table 46. Proportion of people who report satisfaction with their personal life

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
SD	361	91.7
SC	305	90.8
GA	289	90.7
KY	215	86.5
WY	276	85.9
TX	991	85.7
AR	302	82.8
CT	224	82.1
HI	218	82.1
AL	255	80.8
NC	309	80.3
WV	152	80.3
MA	666	80.2
AZ	403	80.1
OK	192	79.7
RI	267	71.9
DE	108	70.4
State Average		82.5
Total	5533	83.3

System Performance: Service Coordination

The Service Coordination Sub-domain has the following concern statement: “Service Coordinators are accessible, responsive, and support the person’s participation in service planning.” The Consumer Survey measures three indicators related to service coordination:

1. The proportion of people reporting that service coordinators help them get what they need.
2. The proportion of people who know their service coordinators.
3. The proportion of people who report that their service coordinators asked about their preferences.

Results are presented below for each Service Coordination item, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on pp. 103-104 of Appendix C.

Table 47. Proportion of people who report that their service coordinators help them get what they need

State	Valid N	Mean Proportion (%)
KY	207	97.6
SD	347	97.4
WY	268	95.5
SC	284	95.1
VT	108	93.5
AL	206	92.2
GA	237	92.0
AR	276	91.7
RI	252	91.7
OK	175	89.1
CT	159	84.9
ME	196	84.2
TX	916	83.3
PA	712	83.0
NC	235	81.3
MA	517	80.1
HI	160	75.0
WV	125	74.4
AZ	326	69.6
DE	60	60.0
State Average		85.6
Total	5766	85.8

Table 48. Proportion of people who report that they know their service coordinator

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
VT	112	99.1
WY	274	98.9
SD	356	98.0
GA	263	97.3
KY	213	97.2
SC	302	97.0
RI	271	96.7
AR	297	94.9
OK	198	94.9
NC	271	93.7
TX	971	91.5
WV	146	91.1
AZ	397	88.2
PA	869	87.3
MA	651	86.3
ME	224	85.3
AL	253	82.2
HI	218	78.9
CT	212	76.9
DE	103	60.2
State Average		89.8
Total	6601	90.3

Table 49. Proportion of people who report that their service coordinator asks them about their preferences

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
KY	207	97.1
WY	268	94.0
AL	207	93.2
SC	281	90.7
SD	345	90.7
AR	278	90.6
GA	243	86.4
RI	256	86.3
TX	932	83.2
CT	158	81.0
OK	179	79.9
PA	722	78.7
NC	251	76.9
MA	533	76.4
HI	167	75.4
VT	108	75.0
WV	128	75.0
AZ	331	66.2
DE	60	55.0
State Average		81.7
Total	5654	82.5

System Performance: Access

The Access Sub-domain has the following concern statement: “Publicly-funded services are readily available to individuals who need and qualify for them.” There are three Access indicators measured by the Consumer Survey:

1. The proportion of people reporting that they received support to learn or do something new in the past year.
2. The proportion of people who report having adequate transportation when they want to go somewhere.
3. The rate at which people report that “needed” services were not available.

Results are presented below for each indicator, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on pp. 105-106 of Appendix C.

Table 50. Proportion of people who report that needed services were not available

State	Valid N	Mean Proportion (%)
SD	520	4.4
ME	374	5.1
VT	109	5.5
WY	411	5.6
KY	367	6.5
SC	375	6.7
AL	375	7.7
CT	360	10.6
OK	405	11.9
AR	333	12.3
GA	382	12.8
TX	1334	15.7
HI	394	16.2
MA	946	16.8
DE	181	27.6
AZ	460	29.3
NC	425	29.9
RI	389	40.9
WV	307	42.0
State Average		16.2
Total	8447	16.1

Table 51. Proportion of people reporting that they received help to do or learn new things

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
AL	217	97.2
KY	214	95.8
WY	276	94.2
SD	362	92.3
HI	216	90.3
SC	309	89.6
AR	295	84.7
WV	140	84.3
RI	266	82.0
NC	296	81.8
ME	240	80.4
OK	193	80.3
TX	979	78.9
MA	643	77.0
CT	210	76.2
PA	806	75.1
AZ	401	74.6
GA	283	72.8
DE	104	71.2
VT	104	68.3
State Average		82.4
Total	6554	81.5

Table 52. Proportion of people who report having adequate transportation when they want to go somewhere

<i>State</i>	<i>Count</i>	<i>Mean Proportion (%)</i>
WY	276	94.9
SD	360	94.7
KY	215	91.6
SC	306	91.5
VT	118	91.5
HI	216	90.7
OK	196	90.3
CT	223	88.3
ME	253	88.1
WV	150	84.7
MA	652	83.6
RI	269	83.6
PA	914	82.9
AR	301	82.7
AZ	405	77.8
GA	291	76.6
TX	978	75.6
NC	304	75.0
AL	247	57.5
DE	103	45.6
State Average		82.4
Total	6777	82.3

Health, Welfare, and Rights: Safety

The Safety Sub-domain has the following concern statement: “People are safe from abuse, neglect, and injury.” There is one Safety indicator measured with the Consumer Survey:

1. The proportion of people who report that they feel safe in their home and neighborhood.

Results are presented below for the two items related to this indicator, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on p. 107 of Appendix C.

Table 53. Proportion of people who report that they feel safe in their home

State	Valid N	Mean Proportion (%)
WY	276	95.7
VT	118	90.7
RI	273	90.1
HI	215	89.8
SD	360	86.7
GA	283	86.6
KY	214	84.6
NC	306	84.0
SC	299	82.9
AZ	401	82.8
PA	773	81.9
OK	197	81.7
MA	656	80.6
TX	990	79.8
AR	300	78.7
CT	219	78.5
ME	246	77.2
WV	149	77.2
AL	256	76.6
DE	106	74.5
State Average		83.0
Total	6637	82.7

Table 54. Proportion of people who report that they feel safe in their neighborhood

State	Valid N	Mean Proportion (%)
WY	276	95.7
RI	275	90.5
VT	112	89.3
GA	283	88.3
DE	102	87.3
KY	213	85.4
PA	881	84.7
HI	213	83.6
ME	244	83.2
OK	196	83.2
SC	299	82.9
AZ	396	82.3
TX	969	81.9
NC	305	81.0
CT	218	80.3
AR	300	79.7
MA	643	79.6
SD	352	79.3
WV	141	78.0
AL	250	75.2
State Average		83.6
Total	6668	83.1

Health, Welfare & Rights: Health

The Health Sub-domain has the following concern statement: “People secure needed health services.” There are four Health indicators collected with the Background Information section of the Consumer Survey:

1. The proportion of people who have had a physical exam in the past year.
2. The proportion of women who have had a GYN exam in the past year.
3. The proportion of people who have had a routine dental exam in the past six months.
4. The proportion of people who maintain healthy habits in such areas as smoking, weight, and exercise.

Results are presented below for each indicator, ordered from highest to lowest scores by state. The “**Total**” figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on pp. 108-110 of Appendix C.

Table 55. Proportion of people who had a physical exam in the past year

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
SD	528	98.9
OK	405	97.8
WV	317	97.8
ME	396	96.2
AL	401	94.8
KY	368	93.5
CT	409	92.9
AR	343	92.4
MA	971	92.3
NC	493	89.9
GA	393	89.6
WY	411	84.2
RI	398	83.9
PA	1404	82.6
TX	1467	82.0
VT	355	79.7
DE	181	77.3
AZ	520	68.1
SC	417	66.7
HI	403	58.3
State Average		86.0
Total	10580	85.6

Table 56. Proportion of women who had a gynecological exam in the past year

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
WY	195	84.6
DE	91	62.6
CT	182	61.5
OK	158	60.1
AL	161	59.6
NC	210	59.5
KY	160	55.0
AR	154	54.5
ME	178	51.7
SD	225	51.6
RI	196	51.5
MA	432	50.5
PA	619	48.6
GA	160	47.5
TX	661	46.0
SC	198	42.9
AZ	242	38.8
WV	138	26.8
HI	192	17.7
State Average		51.1
Total	4552	50.1

Table 57. Proportion of people who had a routine dental exam in the past six months

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
SD	521	82.9
WY	411	77.6
CT	402	74.6
ME	381	68.8
MA	958	63.8
WV	311	60.8
RI	385	60.5
OK	405	57.5
VT	355	54.9
NC	491	54.2
DE	183	54.1
TX	1467	53.4
PA	1394	46.3
KY	368	41.0
GA	392	39.8
SC	417	37.9
AL	399	35.1
AZ	514	31.9
AR	341	31.1
HI	403	13.4
State Averages		52.0
Total	10498	52.4

Table 58. Proportion of people for whom weight is a concern (underweight or overweight)

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
SC	417	19.2
DE	183	24.0
KY	368	25.5
AZ	527	26.4
GA	395	26.8
OK	405	27.4
PA	1402	27.8
CT	404	30.9
WY	411	30.9
AL	400	33.8
HI	403	34.5
VT	355	36.3
NC	485	37.1
RI	396	37.4
MA	970	40.3
AR	344	41.3
SD	526	41.8
WV	313	51.8
State Average		33.0
Total	8704	32.9

Table 59. Proportion of people who smoke or chew tobacco

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
RI	394	3.6
DE	182	3.8
HI	403	4.0
AZ	528	5.7
CT	408	6.1
VT	355	6.8
WV	310	7.4
MA	970	7.6
PA	1408	7.7
GA	391	8.2
WY	411	8.5
AL	400	9.0
SD	523	9.2
SC	417	9.4
OK	405	11.6
KY	368	12.0
NC	492	12.8
AR	344	14.0
State Average		8.2
Total	8709	8.2

Table 60. Proportion of people who are physically inactive

State	Valid N	Mean Proportion (%)
WY	411	0.0
OK	404	18.8
AZ	528	19.9
SC	416	20.2
VT	355	20.3
GA	394	20.6
HI	403	22.8
CT	404	23.3
RI	397	23.9
NC	486	24.3
AL	400	25.8
MA	970	26.5
KY	368	26.6
PA	1406	26.7
DE	183	28.4
AR	344	30.2
WV	318	35.8
SD	526	39.0
State Average		24.1
Total	8713	24.4

Health, Welfare & Rights: Medications

The Medications Sub-domain has the following concern statement: “Medications are managed effectively and appropriately.” There is one indicator collected using the Background Information section of the Consumer Survey:

1. The proportion of people taking medications for mood disorders, anxiety, behavior problems, or psychotic disorders.

Results are presented below for this indicator, ordered from highest to lowest scores by state. The “**Total**” figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on p. 111 of Appendix C.

Table 61. Proportion of people receiving psychotropic medications

State	Valid N	Mean Proportion (%)
KY	368	59.0
RI	354	51.4
WV	304	51.0
OK	397	49.9
AR	309	47.9
MA	893	46.9
CT	384	45.6
SD	521	45.5
AL	399	44.4
WY	399	42.1
SC	369	41.5
TX	1238	41.2
DE	162	40.1
PA	1187	39.7
GA	312	36.2
NC	108	25.0
AZ	455	22.9
HI	401	22.4
State Average		41.8
Total	8560	42.2

Health, Welfare & Rights: Respect/Rights

The Respect/Rights Sub-domain has the following concern statement: “People receive the same respect and protections as others in the community.” There are five indicators measured by the Consumer Survey:

1. The proportion of people who have an advocate or someone who speaks on their behalf.
2. The proportion of people whose basic rights are respected by others.
3. The proportion of people who have participated in activities of self-advocacy groups or other groups that address rights.
4. The proportion of people who report satisfaction with the amount of privacy they have.
5. The proportion of people indicating that most support staff treat them with respect.

Results are presented below for each indicator, ordered from highest to lowest scores by state. The **“Total”** figure represents all cases aggregated across all states. Unadjusted, raw data frequencies for these items are displayed on pp. 112-116 of Appendix C.

Table 62. Proportion of people reporting that they have an advocate or someone who speaks on their behalf

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
AR	218	97.7
OK	114	97.4
SD	222	96.4
WY	270	95.2
KY	178	93.8
RI	155	92.9
TX	583	91.8
SC	267	91.4
NC	220	88.6
MA	380	86.8
DE	73	86.3
CT	141	85.1
VT	74	85.1
AZ	285	84.9
ME	188	84.6
HI	134	83.6
GA	187	82.9
WV	98	74.5
AL	83	60.2
State Average		87.3
Total	3870	89.1

Table 63. Proportion of people reporting that their mail is opened without permission

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
VT	127	10.7
WY	372	12.4
AZ	422	13.3
OK	370	13.5
MA	733	14.0
AR	307	14.0
CT	330	14.0
RI	304	14.3
SD	471	14.6
NC	353	15.3
GA	325	15.4
PA	1013	15.5
KY	355	15.6
SC	259	15.7
TX	979	15.8
HI	392	15.8
DE	149	16.3
AL	382	17.0
WV	270	18.0
State Average		14.8
Total	7913	14.9

Table 64. Proportion of people who report that they have some restrictions on being alone with guests

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
VT	127	9.7
WY	372	9.9
CT	330	11.0
MA	733	11.4
AZ	422	11.4
RI	304	11.7
AR	307	11.8
DE	149	12.1
PA	1013	12.5
SD	471	12.6
OK	370	12.7
SC	259	12.9
NC	353	13.3
GA	325	13.5
WV	270	13.7
TX	979	14.1
HI	392	14.3
AL	382	14.8
KY	355	15.2
State Average		12.5
Total	7913	12.7

Table 65. Proportion of people reporting that there are restrictions on their use of the phone

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
WY	372	6.7
CT	330	7.3
RI	304	7.6
OK	370	7.8
MA	733	7.8
PA	1013	7.8
VT	127	7.8
DE	149	7.9
SD	471	7.9
WV	270	8.1
KY	355	8.4
AR	307	8.4
AL	382	8.5
GA	325	8.5
SC	259	8.5
AZ	422	8.7
HI	392	8.7
NC	353	8.7
TX	979	9.0
State Average		8.1
Total	7913	8.2

Table 66. Proportion of people reporting that other people enter their home without permission

<i>State</i>	<i>Valid N</i>	<i>Adjusted Mean Proportion (%)</i>
AZ	350	9.5
VT	127	9.8
HI	217	10.0
PA	754	10.0
AR	276	10.1
GA	250	10.2
SD	324	10.2
AL	258	10.3
RI	214	10.4
MA	528	10.5
WV	136	10.9
NC	254	10.9
DE	90	11.0
OK	181	11.1
SC	215	11.2
WY	254	11.6
CT	203	12.1
TX	728	12.1
KY	208	12.3
State Average		10.8
Total	5567	10.7

Table 67. Proportion of people report that other people enter their bedroom without permission

State	Valid N	Adjusted Mean Proportion (%)
KY	208	16.2
PA	754	16.7
SD	324	16.8
OK	181	16.9
MA	528	17.0
AR	276	17.0
WV	136	17.0
CT	203	17.1
RI	214	17.2
NC	254	17.3
AZ	350	17.4
VT	127	17.6
GA	250	17.6
SC	215	17.7
AL	258	17.8
TX	728	17.9
WY	254	17.9
DE	90	18.0
HI	217	18.5
State Average		17.4
Total	5567	17.3

Table 68. Proportion of people who have attended activities of self-advocacy groups

State	Valid N	Adjusted Mean Proportion (%)
VT	127	35.6
WY	372	33.2
OK	370	32.4
CT	330	32.4
AZ	422	31.9
MA	733	31.6
AR	307	31.5
SD	471	31.2
NC	353	31.0
RI	304	30.1
WV	270	30.0
KY	355	29.7
PA	1013	29.4
SC	259	29.0
DE	149	28.3
GA	325	28.3
TX	979	28.0
HI	392	27.6
AL	382	27.1
State Average		30.4
Total	7913	30.2

Table 69. Proportion of people reporting satisfaction with the amount of privacy they have

State	Valid N	Adjusted Mean Proportion (%)
GA	250	93.2
PA	754	93.1
AL	258	93.1
SC	215	93.0
HI	217	92.9
AZ	350	92.7
AR	276	92.7
RI	214	92.7
MA	528	92.7
DE	90	92.6
TX	728	92.6
NC	254	92.5
VT	127	92.4
SD	324	92.3
OK	181	92.2
WV	136	92.2
KY	208	92.0
WY	254	92.0
CT	203	91.9
State Average		92.6
Total	5567	92.7

Table 70. Proportion of people reporting that most day support staff treat them with respect

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
ME	203	98.5
AL	251	97.6
WY	183	97.3
SD	290	97.2
SC	270	96.7
GA	257	96.5
RI	241	96.3
CT	190	95.3
TX	730	95.3
VT	86	95.3
WV	107	95.3
KY	206	95.1
AR	241	95.0
OK	152	94.1
NC	238	93.7
AZ	300	93.3
MA	573	93.0
PA	587	91.8
DE	105	87.6
HI	172	87.2
State Average		94.6
Total	5382	94.6

Table 71. Proportion of people reporting that most residential support staff treat them with respect

<i>State</i>	<i>Valid N</i>	<i>Mean Proportion (%)</i>
TX	688	96.2
WY	222	95.9
SD	311	95.5
OK	197	95.4
CT	202	95.0
AR	282	94.3
ME	243	93.4
VT	61	93.4
PA	446	93.0
WV	95	92.6
DE	68	89.7
RI	204	89.2
AL	146	89.0
MA	442	88.0
SC	191	88.0
NC	215	87.0
AZ	217	82.5
HI	112	81.3
KY	194	76.8
GA	164	72.0
State Average		89.4
Total	4700	90.6

Appendix A: Rules for Recoding and Combining Variables to Compute Core Indicators

Table 72. Background Information Variables Used to Adjust Outcomes

<i>BI Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>
BI-3	DOB	Create AGE variable
BI-4	GENDER	As is
BI-7	LGLSTAT	Collapse into 2 categories: a) independent and b) not independent
BI-10	LEVELMR	Collapse into 3 categories: a) No MR + Mild ; b) Moderate ; c) Severe + Profound
BI-11	DXMIPD, DXAUTISM, DXCP, DXCHEMDP, DXOTHER	Use each disability as separate adjustment variable. As is
BI-13	EXPRESS	Collapse into 2 categories: a) verbal and b) non-verbal
BI-14	MOBILITY	As is
BI-15	VISION	Collapse into 2 categories: a) has vision problems and b) sees well

Table 73. Outcome Variables -- Rules for Analysis

<i>Survey Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>	<i>Risk Adjust?</i>
Q1	LIKEWORK	Collapse <i>In-between</i> (1) and <i>Yes</i> (2)	
Q2	STAFNICE	Collapse <i>In-between</i> (1) and <i>No</i> (0)	
Q3	LIKEHOME	Collapse <i>Yes</i> (2) and <i>In-between</i> (1)	
Q4	BEALONE	As is	YES
Q5	AFRAIDHM	Collapse <i>Sometimes</i> (1) and <i>Yes</i> (2)	
Q6	AFRAIDNH	Collapse <i>Sometimes</i> (1) and <i>Yes</i> (2)	
Q7	HOMESTAF	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q8-9	ENTERHM, ENTERBRM	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	YES
Q11	HASFRNDS	Collapse <i>No</i> (0) and <i>Yes - staff or family</i> (1)	
Q10	BESTFRND	As is	
Q12	SEEFRNDS	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q13	LONELY	Collapse <i>Sometimes</i> (1) and <i>Often</i> (2)	
Q14	SEEFAMILY	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q15	KNOWSCM	Collapse <i>Maybe</i> (1) and <i>Yes</i> (2)	
Q17	HELPSGET	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q16	ASKIMPOR	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	
Q18	HASADVOC	Collapse <i>Maybe</i> (1) and <i>No</i> (0)	
Q19	HELPGOAL	Collapse <i>Sometimes</i> (1) and <i>No</i> (0)	YES
Q20	NEWGOAL	As is	
Q21	HAPPY	As is	
Q22	TRANSPOR	Collapse <i>No</i> (0) and <i>Sometimes</i> (1)	YES
Q23	STFPAY	Not included in report	
Q24	BUDGET	Not included in report	

<i>Survey Item #</i>	<i>Variable Name</i>	<i>Recode or Collapse?</i>	<i>Risk Adjust?</i>
Q28-33	SHOPPING, ERRANDS, ENTERTAN, EATOUT, RELIGION, CLUBS	As is	YES
Q34	SPORTS	Collapse <i>Non-integrated (1) and No exercise (0)</i>	YES
Q35, Q37- Q41, Q43- Q45	CHOSHOME, ROOMATES, CHSSTAFF, SCHEDULE, FREETIME, CHOOSJOB, CHSJBSTF, CHOOSBUY CHOOSCM	Collapse <i>Person had some input (1) and Person chose without help (2)</i>	YES
Q36, Q42	NUMHOME, NUMJOBS	Collapse <i>Visited one place only (1) and Did not visit (0)</i>	
Q46-48	MAIOPEN, ALONEGST, USEPHONE	As is	YES
Q49	SELSADVO	Collapse <i>Yes (2) and Had opportunity but chose not to (1)</i>	YES
Q50	SERVED	Collapse <i>No (0) and Sometimes (1)</i>	

Appendix B: Services and Supports Received

Service Coordination/Case Management

State	%No	%Yes	%Don't Know	N
AL	1.0	99.0	0.0	401
AR	0.3	98.8	0.9	344
AZ	3.3	96.3	0.4	516
CT	1.1	98.9	0.0	374
DE	6.6	93.4	0.0	183
GA	0.3	99.5	0.3	396
HI	0.7	99.3	0.0	403
KY	0.8	99.2	0.0	368
MA	1.6	97.5	0.9	966
NC	11.0	87.8	1.3	474
OK	0.2	99.8	0.0	404
PA	1.4	98.5	0.1	1,401
RI	5.0	93.3	1.7	403
SC	2.6	95.2	2.2	417
SD	0.0	100.0	0.0	528
TX	52.8	47.2	0.0	2,237
VT	8.2	91.8	0.0	355
WV	1.6	97.8	0.6	319
WY	0.0	100.0	0.0	411
Total	12.6	87.0	0.4	10,900

Voc- Supported Employment

State	%No	%Yes	%Don't Know	N
AL	92.8	7.2	0.0	401
AR	85.2	14.0	0.9	344
AZ	72.3	25.1	2.7	451
CT	80.5	18.4	1.1	354
DE	75.3	23.1	1.6	182
GA	77.3	22.7	0.0	366
HI	95.3	4.7	0.0	403
KY	92.1	7.9	0.0	368
MA	73.9	23.9	2.2	941
NC	74.6	24.0	1.4	429
OK	88.4	11.6	0.0	405
PA	88.8	9.3	1.8	1,254
RI	83.1	15.9	1.0	403
SC	75.8	10.1	14.1	417
SD	81.7	18.3	0.0	514
TX	94.3	5.7	0.0	2,237
VT	63.4	36.6	0.0	355
WV	89.7	9.4	0.9	319
WY	73.5	9.0	17.5	411
Total	84.3	13.7	2.0	10,554

Voc- Group Employment

State	%No	%Yes	%Don't Know	N
AL	98.5	1.5	0.0	401
AR	98.5	0.9	0.6	344
AZ	83.3	14.7	2.1	436
CT	72.7	26.2	1.1	355
DE	83.0	15.9	1.1	182
GA	92.1	7.0	0.8	356
HI	99.5	0.5	0.0	403
KY	99.2	0.8	0.0	368
MA	90.0	7.5	2.5	932
NC	93.0	6.3	0.7	415
OK	79.5	20.5	0.0	405
PA	95.6	2.6	1.8	1,238
RI	77.7	21.3	1.0	403
SC	74.3	11.3	14.4	416
SD	80.1	19.7	0.2	517
VT	97.7	2.3	0.0	355
WV	96.6	2.5	0.9	319
WY	76.2	5.8	18.0	411
Total	88.8	8.6	2.5	8,256

Voc- Facility Based

State	%No	%Yes	%Don't Know	N
AL	90.3	9.8	0.0	400
AR	57.8	41.0	1.2	344
AZ	78.3	20.1	1.6	443
CT	74.6	24.0	1.4	362
DE	57.9	41.0	1.1	183
GA	59.6	39.3	1.1	361
HI	97.5	2.5	0.0	403
KY	59.8	40.2	0.0	368
MA	71.9	26.4	1.7	948
NC	57.8	42.0	0.2	438
OK	65.4	34.6	0.0	405
PA	67.5	31.2	1.3	1,282
RI	50.1	48.1	1.7	403
SC	43.8	45.0	11.3	416
SD	46.5	53.3	0.2	520
WV	90.9	8.8	0.3	319
WY	66.2	16.1	17.8	411
Total	67.0	30.7	2.3	8,006

Non-Voc Day Services

State	%No	%Yes	%Don't Know	N
AL	23.7	76.3	0.0	401
AR	59.0	39.8	1.2	344
AZ	54.8	43.9	1.3	462
CT	62.8	36.3	0.8	358
DE	64.5	35.0	0.5	183
GA	55.7	42.7	1.6	375
HI	36.2	63.8	0.0	403
KY	45.7	54.3	0.0	368
MA	50.9	47.6	1.5	953
NC	68.3	29.8	1.9	416
OK	95.1	4.9	0.0	405
PA	68.1	29.9	2.0	1,279
RI	69.0	30.0	1.0	403
SC	62.1	21.6	16.3	417
SD	57.2	42.4	0.4	516
TX	42.5	57.5	0.0	2,237
VT	93.5	6.5	0.0	355
WV	55.8	44.2	0.0	317
WY	62.3	19.7	18.0	411
Total	56.5	41.5	2.0	10,603

Community Participation

State	%No	%Yes	%Don't Know	N
AL	70.1	29.9	0.0	401
AR	27.8	69.9	2.3	342
AZ	55.9	40.0	4.0	447
CT	43.6	55.0	1.4	362
DE	46.4	48.6	4.9	183
GA	37.6	59.6	2.8	359
HI	60.5	39.5	0.0	403
KY	41.3	58.7	0.0	368
MA	39.7	58.5	1.8	951
NC	39.8	58.6	1.6	432
OK	89.9	10.1	0.0	405
PA	62.0	34.0	4.0	1,273
RI	42.3	54.5	3.2	402
SC	65.0	15.3	19.7	417
SD	20.3	79.1	0.6	516
TX	79.7	20.3	0.0	2,237
WV	42.9	55.5	1.6	319
WY	0.5	99.5	0.0	411
Total	54.5	43.3	2.2	10,228

Assistive Technology

State	%No	%Yes	%Don't Know	N
AL	95.3	4.2	0.5	401
AR	79.9	18.9	1.2	344
AZ	88.6	8.9	2.6	428
CT	79.9	17.8	2.2	359
DE	71.0	27.3	1.6	183
GA	92.7	5.9	1.4	357
HI	98.3	1.7	0.0	403
KY	89.9	10.1	0.0	368
MA	80.0	18.0	2.0	947
NC	84.3	14.2	1.4	415
OK	71.6	28.1	0.2	405
PA	88.0	8.8	3.2	1,244
RI	88.8	9.2	2.0	403
SC	66.7	16.8	16.5	417
SD	76.8	22.2	1.0	517
TX	75.4	24.6	0.0	2,237
WV	80.6	19.1	0.3	319
WY	87.3	12.7	0.0	411
Total	82.1	16.1	1.8	10,158

Clinical Services

State	%No	%Yes	%Don't Know	N
AL	76.0	24.0	0.0	400
AR	59.0	38.7	2.3	344
AZ	64.5	32.6	3.0	439
CT	32.6	64.6	2.8	359
DE	39.9	55.2	4.9	183
GA	68.3	27.8	3.9	356
HI	85.9	14.1	0.0	403
KY	52.4	47.6	0.0	368
MA	49.5	48.0	2.5	948
NC	54.8	44.1	1.2	431
OK	27.7	72.1	0.2	405
PA	68.0	27.9	4.0	1,260
RI	42.9	54.3	2.7	403
SC	55.9	29.0	15.1	417
SD	48.7	50.7	0.6	515
TX	31.4	68.6	0.0	2,237
VT	50.7	49.3	0.0	355
WV	28.6	71.4	0.0	318
WY	42.8	56.9	0.2	411
Total	49.7	48.3	2.0	10,552

Transportation

State	%No	%Yes	%Don't Know	N
AL	39.4	60.3	0.2	401
AR	10.8	88.7	0.6	344
AZ	50.2	47.8	2.0	458
CT	21.1	77.8	1.1	369
DE	11.5	87.9	0.5	182
GA	18.6	80.3	1.0	381
HI	99.3	0.7	0.0	403
KY	19.6	80.4	0.0	368
MA	16.0	82.7	1.3	950
NC	35.9	63.2	0.9	440
OK	3.7	96.0	0.2	405
PA	48.7	48.3	3.0	1,288
RI	15.4	83.4	1.2	403
SC	42.7	41.0	16.3	417
SD	11.0	88.8	0.2	520
TX	99.0	1.0	0.0	2,237
VT	53.2	46.8	0.0	355
WV	11.6	87.5	0.9	319
WY	61.3	38.7	0.0	411
Total	47.0	51.5	1.4	10,651

Respite

State	%No	%Yes	%Don't Know	N
AL	88.5	11.5	0.0	401
AR	75.0	23.8	1.2	344
AZ	61.6	37.1	1.3	445
CT	84.9	11.5	3.6	357
DE	66.7	32.2	1.1	183
GA	71.4	21.1	7.4	350
HI	94.3	5.7	0.0	403
KY	69.0	31.0	0.0	368
MA	68.4	27.2	4.4	934
NC	58.4	40.0	1.6	433
OK	95.8	4.0	0.2	405
PA	75.7	21.2	3.1	1,271
RI	79.7	18.6	1.7	403
SC	67.6	17.0	15.3	417
SD	96.9	2.7	0.4	514
TX	72.5	27.5	0.0	2,237
VT	57.5	42.5	0.0	355
WV	41.0	58.0	0.9	317
WY	93.9	6.1	0.0	411
Total	74.7	23.2	2.0	10,548

Enrolled in School System

State	%No	%Yes	%Don't Know	N
AL	99.3	0.7	0.0	401
AR	95.6	3.5	0.9	344
AZ	88.1	10.0	1.9	430
CT	95.8	1.4	2.8	357
DE	97.8	1.1	1.1	181
GA	97.8	1.7	0.6	359
HI	95.8	4.2	0.0	403
KY	99.2	0.8	0.0	368
MA	93.1	5.5	1.4	925
NC	87.6	12.2	0.2	418
OK	98.3	1.7	0.0	405
PA	92.5	6.0	1.4	1,246
RI	97.0	1.7	1.2	403
SC	81.5	3.8	14.6	417
SD	96.3	3.5	0.2	516
WV	93.7	6.3	0.0	318
WY	100.0	0.0	0.0	411
Total	94.2	4.3	1.6	7,902

Other Services and Supports

State	%No	%Yes	%Don't Know	N
AL	96.8	2.8	0.5	400
AR	92.2	3.5	4.4	344
AZ	74.9	19.4	5.8	346
CT	82.8	4.5	12.7	308
DE	93.3	1.7	5.0	120
GA	75.5	4.4	20.1	294
HI	36.5	63.5	0.0	403
KY	95.9	4.1	0.0	368
MA	91.8	3.7	4.5	645
NC	74.8	12.1	13.1	321
OK	75.8	23.7	0.5	405
PA	84.3	8.8	6.9	1,054
RI	94.5	2.7	2.7	403
SC	61.8	4.1	34.1	416
SD	83.6	6.4	10.0	438
TX	88.8	11.2	0.0	2,237
VT	92.1	7.6	0.3	355
WV	78.5	12.3	9.2	316
WY	26.5	73.5	0.0	411
Total	80.9	13.7	5.4	9,584

Home and Community Based Waiver

State	%ICF/ MR	%HCBS	%Don't Know	%Other	N
AL	1.2	97.5	0.5	0.7	401
AR	9.3	81.4	3.5	5.8	344
AZ	1.2	38.6	21.6	38.6	510
CT	17.5	68.5	6.2	7.8	372
DE	28.4	28.4	20.8	22.4	183
GA	0.0	72.2	1.0	26.8	395
HI	3.5	81.6	1.2	13.6	403
KY	17.1	81.8	1.1	0.0	368
MA	7.9	16.6	40.8	34.7	858
NC	15.3	25.8	5.1	53.8	489
OK	13.3	80.7	0.7	5.2	405
PA	12.8	41.2	2.8	43.2	1,381
RI	12.0	40.1	33.9	14.0	401
SC	0.0	57.6	5.8	36.7	417
SD	0.2	99.8	0.0	0.0	537
VT	0.3	99.7	0.0	0.0	306
WV	6.6	90.3	0.9	2.2	319
WY	0.0	99.3	0.7	0.0	411
Total	8.0	61.1	9.2	21.7	8,500

Appendix C: Item-by-Item Survey Results

Notes about item-by-item survey results:

- The tables contained in this Appendix are grouped by sub-domain (e.g., Community Inclusion).
- Each table displays data for **one** survey item.
- The title of each table contains the question number and wording as it appears on the NCI Consumer Survey.
- Results are listed **alphabetically** by state.
- The data presented are **unadjusted**, basic frequencies of responses.
- All valid response categories are broken out.
- For most items, “not applicable” and “no response” are considered “missing” data and therefore are not included in these tables.
- The “total” line represents the results of the entire national sample (all states, all cases). This aggregate figure is **not adjusted for sample size**; therefore, some states may be under- or over-represented in the total.
- Only items that provided data for the indicators are listed. Probe questions and consistency checks are not included.
- Missing data is indicated as “Not available.”
- **Q1 – Q24** are Section I questions, which **only allow consumer responses**.
- **Q28 – Q50** are Section II questions, which **allow other informants to respond** (except in the state of Vermont).

COMMUNITY INCLUSION

Q28. Do you go shopping?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	3.9	96.1	384
AR	5.3	94.7	341
AZ	7.6	92.4	502
CT	4.7	95.3	364
DE	9.3	90.7	183
GA	3.9	96.1	388
HI	3.5	96.5	398
KY	3.0	97.0	367
MA	8.8	91.3	960
ME	2.4	97.6	382
NC	11.7	88.3	429
OK	2.5	97.5	404
PA	7.8	92.2	1231
RI	6.5	93.5	398
SC	5.6	94.4	377
SD	1.7	98.3	524
TX	9.4	90.6	1361
VT	11.3	88.7	115
WV	5.4	94.6	314
WY	0.0	100.0	411
Total	6.2	93.8	9833

Q29. Do you go out on errands or appointments?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	2.1	97.9	381
AR	3.8	96.2	340
AZ	5.0	95.0	500
CT	1.9	98.1	363
DE	0.5	99.5	183
GA	4.6	95.4	391
HI	0.0	100.0	397
KY	1.6	98.4	368
MA	5.4	94.6	965
ME	1.6	98.4	383
NC	8.8	91.2	430
OK	0.5	99.5	405
PA	2.4	97.6	1202
RI	5.8	94.2	398
SC	3.9	96.1	380
SD	0.6	99.4	523
TX	3.7	96.3	1365
VT	6.3	93.8	112
WV	2.2	97.8	314
WY	0.2	99.8	411
Total	3.2	96.8	9811

Q30. Do you go out for entertainment?

State	%No	%Yes	N
AL	7.3	92.7	381
AR	10.1	89.9	338
AZ	15.3	84.7	502
CT	7.7	92.3	363
DE	10.9	89.1	183
GA	10.5	89.5	390
HI	19.6	80.4	397
KY	6.3	93.8	368
MA	17.3	82.7	960
ME	8.1	91.9	383
NC	22.5	77.5	427
OK	4.0	96.0	404
PA	24.8	75.2	1262
RI	11.9	88.1	394
SC	8.2	91.8	377
SD	6.7	93.3	520
TX	13.7	86.3	1354
VT	29.8	70.2	114
WV	16.0	84.0	312
WY	1.7	98.3	410
Total	13.6	86.4	9839

Q31. Do you always eat at home or do you sometimes go out to eat?

State	%Always Eats at Home	%Sometimes Goes Out to Eat	N
AL	2.4	97.6	378
AR	6.2	93.8	340
AZ	8.6	91.4	501
CT	6.9	93.1	361
DE	14.8	85.2	182
GA	7.0	93.0	387
HI	5.8	94.2	397
KY	5.2	94.8	368
MA	11.5	88.5	956
ME	5.0	95.0	382
NC	6.8	93.2	426
OK	5.3	94.7	396
PA	8.6	91.4	1231
RI	7.6	92.4	397
SC	6.4	93.6	375
SD	3.8	96.2	521
TX	13.4	86.6	1360
VT	12.4	87.6	113
WV	5.4	94.6	313
WY	1.0	99.0	411
Total	7.9	92.1	9795

Q32. Do you go to religious services?

State	%No	%Yes	N
AL	20.2	79.8	362
AR	29.0	71.0	338
AZ	50.1	49.9	497
CT	59.3	40.7	359
DE	49.2	50.8	179
GA	32.4	67.6	367
HI	52.7	47.3	393
KY	56.6	43.4	366
MA	56.9	43.1	940
ME	54.6	45.4	337
NC	29.8	70.2	423
OK	41.6	58.4	392
PA	42.4	57.6	1189
RI	58.7	41.3	392
SC	26.0	74.0	373
SD	47.4	52.6	504
TX	27.8	72.2	1345
VT	61.4	38.6	114
WV	43.6	56.4	314
WY	52.3	47.7	407
Total	43.0	57.0	9591

Q33. Do you go to other meetings in the community?

State	%No	%Yes	N
AL	93.3	6.7	299
AR	80.1	19.9	332
AZ	89.0	11.0	489
CT	86.8	13.2	355
DE	94.0	6.0	183
GA	83.4	16.6	361
HI	95.2	4.8	396
KY	93.7	6.3	367
MA	80.9	19.1	934
ME	66.0	34.0	365
NC	89.3	10.7	419
OK	88.9	11.1	405
PA	35.3	64.7	1256
RI	89.4	10.6	385
SC	71.5	28.5	368
SD	77.4	22.6	491
TX	84.6	15.4	1284
VT	65.5	34.5	110
WV	86.9	13.1	313
WY	74.4	25.6	410
Total	77.5	22.5	9522

Q34. Do you exercise or play sports?

State	%No	%Yes- In a Non- Integrated Setting	%Yes- In a Community Setting	N
AL	25.1	50.8	24.1	378
AR	23.0	19.5	57.5	339
AZ	26.9	38.1	35.1	499
CT	32.9	35.4	31.8	359
DE	35.5	11.5	53.0	183
GA	39.1	27.1	33.9	384
HI	16.4	20.4	63.2	397
KY	60.3	20.9	18.8	368
MA	32.5	33.2	34.4	949
ME	20.6	28.8	50.5	378
NC	30.7	31.4	38.0	424
OK	43.1	33.2	23.7	401
PA	35.4	22.0	42.6	1263
RI	14.4	30.4	55.2	388
SC	29.9	67.7	2.4	371
SD	8.2	48.9	42.9	524
TX	26.2	45.1	28.7	1367
VT	10.9	0.0	89.1	110
WV	39.6	23.3	37.1	313
WY	5.4	24.9	69.8	410
Total	28.4	33.1	38.5	9805

CHOICE AND DECISION-MAKING

Q35. Who chose the place where you live?

<i>State</i>	<i>%Someone Else Chose</i>	<i>%Person Had Some Input</i>	<i>%Person Chose Without Help</i>	<i>N</i>
AL	77.1	17.3	5.6	214
AR	27.4	43.0	29.6	223
AZ	39.7	47.5	12.8	219
CT	50.9	42.3	6.7	267
DE	45.3	48.1	6.6	106
GA	45.4	39.1	15.5	174
HI	66.0	24.1	9.9	212
KY	50.0	44.0	6.0	282
MA	57.3	32.5	10.2	600
ME	50.4	40.1	9.5	349
NC	54.9	33.8	11.4	237
OK	43.1	42.2	14.7	353
PA	54.9	34.5	10.6	621
RI	38.1	51.1	10.8	223
SC	21.5	46.2	32.3	186
SD	26.6	51.7	21.7	451
TX	57.3	29.5	13.1	518
VT	45.9	38.8	15.3	85
WV	43.3	41.1	15.6	90
WY	15.7	21.7	62.5	299
Total	46.7	37.5	15.7	5709

Q36. How many places did you visit before moving here?

<i>State</i>	<i>%Did Not Visit</i>	<i>%Visited Only One</i>	<i>%Looked at More Than One</i>	<i>N</i>
AL	32.8	49.3	17.9	134
AR	23.7	31.3	45.0	211
AZ	21.3	35.6	43.1	174
CT	22.5	52.0	25.5	204
DE	8.8	53.8	37.4	91
GA	16.8	36.8	46.4	125
HI	53.9	20.0	26.1	180
KY	59.7	18.0	22.3	278
MA	26.8	38.8	34.4	477
ME	22.5	47.7	29.8	258
NC	20.4	35.6	44.0	191
OK	22.4	39.8	37.8	259
PA	29.5	16.2	54.3	766
RI	30.0	41.4	28.6	140
SC	32.7	60.8	6.5	153
SD	14.6	30.6	54.9	412
TX	23.1	33.1	43.7	350
WV	18.7	42.7	38.7	75
WY	4.8	26.3	68.9	293
Total	26.0	33.2	40.8	4771

Q37. Did you choose the people you live with (or to live by yourself)?

<i>State</i>	<i>%No, Someone Else Chose</i>	<i>%Chose Some People or Had Some Input</i>	<i>%Yes, Chose Who to Live With</i>	<i>N</i>
AL	84.5	8.7	6.8	219
AR	34.0	13.0	53.0	215
AZ	44.2	16.7	39.1	215
CT	65.6	13.4	21.0	276
DE	29.5	56.6	13.9	122
GA	53.8	12.7	33.5	158
HI	78.2	8.8	13.0	216
KY	61.0	30.9	8.1	272
MA	64.5	15.5	20.0	605
ME	62.0	11.1	26.9	342
NC	68.7	15.5	15.9	233
OK	46.8	22.6	30.6	359
PA	76.2	9.8	14.1	512
RI	21.4	46.0	32.5	252
SC	48.3	2.2	49.4	178
SD	36.6	24.6	38.8	456
TX	64.0	13.5	22.5	547
VT	37.7	32.8	29.5	61
WV	51.1	17.8	31.1	90
WY	17.2	27.0	55.7	296
Total	54.9	18.4	26.7	5624

Q38. Do you choose who helps you at home?

<i>State</i>	<i>%No, Someone Else Chooses</i>	<i>% Can Request a Change</i>	<i>%Yes, Person Chooses</i>	<i>N</i>
AL	62.5	36.2	1.3	224
AR	11.2	61.2	27.6	304
AZ	32.2	50.7	17.2	227
CT	35.6	46.9	17.5	303
DE	3.9	78.7	17.3	127
GA	33.9	49.7	16.4	177
HI	63.0	30.8	6.2	211
KY	50.3	41.4	8.3	302
MA	42.5	41.0	16.5	617
ME	40.3	38.6	21.0	352
NC	42.0	44.7	13.3	293
OK	30.8	56.8	12.4	403
PA	76.8	15.7	7.5	656
RI	11.8	71.0	17.2	279
SC	28.6	13.5	57.8	185
SD	2.6	68.7	28.6	454
TX	30.6	42.3	27.1	877
VT	53.4	31.0	15.5	58
WV	25.1	51.4	23.4	175
WY	0.7	63.3	36.0	297
Total	35.3	45.3	19.4	6521

Q39. Who decides your daily schedule?

State	%Someone Else Decides	%Person Has Help Deciding	%Person Decides	N
AL	31.8	39.1	29.1	371
AR	13.6	20.1	66.3	338
AZ	12.2	31.9	55.9	499
CT	10.6	37.7	51.7	358
DE	21.4	58.2	20.3	182
GA	15.4	45.9	38.7	390
HI	21.4	30.7	47.9	397
KY	7.3	47.6	45.1	368
MA	23.8	32.2	44.0	961
ME	12.3	39.2	48.6	383
NC	25.6	33.2	41.2	425
OK	17.0	36.8	46.2	405
PA	12.0	28.0	60.0	1256
RI	13.2	30.0	56.8	380
SC	7.3	39.2	53.5	372
SD	6.1	18.1	75.8	524
TX	32.1	25.5	42.4	1366
VT	15.4	21.4	63.2	117
WV	26.5	42.8	30.7	313
WY	2.7	9.8	87.5	409
Total	17.7	31.5	50.8	9814

Q40. Who decides how you spend your free time?

State	%Someone Else Decides	%Person Has Help Deciding	%Person Decides	N
AL	13.1	41.3	45.6	366
AR	6.0	13.7	80.4	336
AZ	5.9	27.5	66.6	494
CT	7.6	35.6	56.9	357
DE	7.1	30.6	62.3	183
GA	8.3	37.7	54.0	387
HI	15.4	30.1	54.4	395
KY	4.1	23.1	72.8	368
MA	11.6	24.4	63.9	954
ME	6.1	33.4	60.5	380
NC	11.5	29.1	59.4	419
OK	8.4	20.3	71.3	404
PA	5.5	20.2	74.3	1255
RI	7.0	27.7	65.3	386
SC	7.3	31.7	61.0	372
SD	1.9	8.5	89.6	519
TX	20.2	21.4	58.4	1348
VT	9.5	22.4	68.1	116
WV	11.5	37.2	51.3	312
WY	1.2	2.7	96.1	407
Total	9.4	24.5	66.1	9758

Q41. Who chose the place where you work (or go during the day?)

<i>State</i>	<i>%Someone Else Chose</i>	<i>%Person Had Some Input</i>	<i>%Person Chose Without Help</i>	<i>N</i>
AL	81.1	17.0	1.9	359
AR	27.0	38.1	34.9	252
AZ	37.2	45.2	17.6	347
CT	45.8	46.5	7.7	271
DE	29.0	55.1	15.9	138
GA	28.2	56.2	15.6	333
HI	46.2	33.2	20.6	301
KY	51.7	42.4	5.9	356
MA	53.8	34.3	11.9	790
ME	33.0	46.3	20.7	300
NC	40.7	45.8	13.5	312
OK	28.0	55.7	16.3	282
PA	31.5	42.0	26.5	924
RI	22.3	56.1	21.6	319
SC	18.4	35.6	46.1	267
SD	15.0	56.2	28.8	466
TX	46.8	36.4	16.8	925
VT	12.1	63.6	24.2	99
WV	58.5	31.7	9.8	224
WY	9.7	19.0	71.3	268
Total	38.3	41.3	20.5	7533

Q42. How many places did you visit before working here?

<i>State</i>	<i>%Did Not Visit</i>	<i>%Visited Only One</i>	<i>%Looked at More Than One</i>	<i>N</i>
AL	43.6	44.9	11.4	236
AR	30.5	24.5	45.1	233
AZ	24.6	35.6	39.9	281
CT	26.1	44.0	29.9	184
DE	7.9	39.7	52.4	126
GA	23.2	40.2	36.7	259
HI	43.6	29.8	26.7	225
KY	63.1	17.7	19.2	355
MA	24.3	39.8	35.9	646
ME	23.3	43.9	32.8	189
NC	24.4	42.3	33.3	279
OK	17.8	39.1	43.1	225
PA	31.4	12.6	56.0	1272
RI	20.3	42.6	37.2	148
SC	30.5	65.2	4.3	210
SD	17.2	29.6	53.2	436
TX	30.4	34.7	35.0	761
WV	28.6	38.2	33.2	199
WY	3.4	23.4	73.2	265
Total	28.5	31.6	39.9	6529

Q43. Do you choose who helps you at work?

<i>State</i>	<i>%No</i>	<i>%Some Staff, or Can Request Someone Different</i>	<i>%Yes</i>	<i>N</i>
AL	59.7	39.2	1.1	370
AR	18.3	68.5	13.2	235
AZ	20.1	71.5	8.5	319
CT	34.0	49.3	16.7	282
DE	9.7	90.3	0.0	175
GA	20.9	62.0	17.1	316
HI	31.0	64.5	4.5	310
KY	53.5	39.8	6.7	359
MA	33.4	51.1	15.5	722
ME	37.4	42.7	19.9	281
NC	34.4	59.9	5.8	294
OK	41.4	45.6	12.9	263
PA	64.8	17.8	17.3	802
RI	27.2	59.6	13.2	302
SC	18.1	23.0	58.9	282
SD	4.3	73.4	22.2	414
TX	27.1	57.4	15.5	866
VT	53.6	27.4	19.0	84
WV	26.8	66.8	6.3	205
WY	2.6	53.6	43.8	235
Total	33.2	51.0	15.8	7116

Q44. Do you choose what to buy with your spending money?

<i>State</i>	<i>%Someone Else Chooses</i>	<i>%Has Help Choosing or Has Set Limits</i>	<i>%Person Chooses</i>	<i>N</i>
AL	15.6	45.4	39.0	377
AR	8.0	23.7	68.3	338
AZ	13.8	34.4	51.8	485
CT	9.0	43.4	47.6	357
DE	18.6	69.4	12.0	183
GA	10.6	43.3	46.1	386
HI	21.4	46.1	32.6	393
KY	6.5	46.5	47.0	368
MA	17.4	30.4	52.2	954
ME	6.0	36.6	57.4	383
NC	10.6	44.5	44.9	425
OK	15.1	28.9	56.0	405
PA	8.7	18.7	72.7	1233
RI	17.1	48.1	34.8	391
SC	6.7	43.4	49.9	371
SD	3.9	12.9	83.2	519
TX	19.9	18.5	61.6	1345
VT	5.2	41.7	53.0	115
WV	18.3	45.0	36.7	311
WY	4.9	6.4	88.8	409
Total	12.6	31.4	55.9	9748

Q45. Did you choose your case manager/service coordinator?

State	%No, Someone Else Chose	%Can Request a Change	%Yes	N
AL	48.3	50.9	0.8	377
AR	13.1	69.1	17.7	327
AZ	36.1	59.9	4.0	479
CT	66.0	32.5	1.5	329
DE	97.8	0.6	1.7	178
GA	24.3	68.6	7.1	379
HI	12.6	87.2	0.3	390
KY	57.2	39.0	3.8	367
MA	52.2	43.3	4.5	890
ME	61.9	30.1	8.0	339
NC	39.5	53.1	7.4	377
OK	51.3	42.2	6.5	398
PA	94.1	2.7	3.2	1146
RI	51.8	39.7	8.5	353
SC	14.4	71.2	14.4	354
SD	2.4	81.9	15.7	491
TX	31.5	61.0	7.4	1303
VT	69.4	15.7	14.8	108
WV	32.2	61.3	6.5	292
WY	10.1	21.2	68.7	396
Total	44.3	46.5	9.2	9273

RELATIONSHIPS

Q11. Do you have friends you like to talk or do things with?

<i>State</i>	<i>%No</i>	<i>%Yes - Staff or Family</i>	<i>%Yes - Not Staff or Family</i>	<i>N</i>
AL	9.5	22.0	68.5	241
AR	13.2	8.1	78.7	296
AZ	13.2	14.6	72.2	403
CT	7.8	27.1	65.1	218
DE	1.9	20.4	77.8	108
GA	7.7	14.4	77.8	284
HI	8.8	28.2	63.0	216
KY	4.2	9.3	86.5	215
MA	13.0	16.6	70.5	664
ME	4.5	16.9	78.6	243
NC	11.4	19.9	68.6	306
OK	3.6	11.3	85.1	194
PA	13.6	21.7	64.7	896
RI	2.6	12.5	84.9	271
SC	17.5	10.8	71.7	315
SD	4.4	11.9	83.7	361
TX	16.0	16.4	67.6	981
VT	8.8	18.6	72.6	113
WV	11.9	14.0	74.1	143
WY	3.3	16.7	80.1	276
Total	10.6	16.7	72.7	6744

Q10. Do you have a best friend or someone you are really close to?

<i>State</i>	<i>%No</i>	<i>%Yes</i>	<i>N</i>
AL	14.4	85.6	250
AR	14.5	85.5	296
AZ	23.9	76.1	402
CT	14.7	85.3	217
DE	17.6	82.4	108
GA	14.8	85.2	277
HI	14.6	85.4	213
KY	5.6	94.4	215
MA	18.6	81.4	665
ME	12.3	87.7	228
NC	17.1	82.9	304
OK	9.5	90.5	199
PA	15.3	84.7	882
RI	12.2	87.8	246
SC	26.3	73.7	315
SD	10.3	89.7	360
TX	23.1	76.9	978
VT	19.8	80.2	116
WV	20.5	79.5	146
WY	4.7	95.3	276
Total	16.6	83.4	6693

Q12. Can you see your friends when you want to see them?

State	%No	%Sometimes	%Yes	N
AL	6.5	31.2	62.3	215
AR	4.3	12.9	82.8	256
AZ	7.3	22.4	70.3	344
CT	2.1	10.7	87.2	187
DE	4.0	53.5	42.6	101
GA	1.5	14.2	84.2	260
HI	8.4	23.2	68.4	190
KY	1.9	1.9	96.1	206
MA	3.9	11.9	84.1	536
ME	3.8	14.1	82.1	234
NC	4.9	19.4	75.7	268
OK	2.1	10.4	87.5	192
PA	4.8	13.0	82.2	797
RI	5.8	14.5	79.8	242
SC	2.3	4.2	93.5	263
SD	2.3	7.9	89.8	354
TX	4.8	10.9	84.3	809
VT	11.3	12.3	76.4	106
WV	5.8	19.2	75.0	120
WY	0.7	2.2	97.0	267
Total	4.3	13.7	82.0	5947

Q14. Can you see your family when you want to?

State	%No	%Sometimes	%Yes	N
AL	6.7	27.2	66.1	239
AR	7.7	13.6	78.7	287
AZ	3.3	16.5	80.2	369
CT	7.8	22.5	69.6	204
DE	6.0	30.0	64.0	100
GA	3.7	12.9	83.5	272
HI	5.3	25.4	69.3	189
KY	12.3	10.8	76.9	212
MA	4.6	9.3	86.1	603
ME	5.6	21.5	73.0	233
NC	3.4	20.7	75.9	290
OK	4.9	20.7	74.5	184
PA	2.8	4.0	93.2	426
RI	2.5	7.9	89.7	242
SC	5.4	5.1	89.5	276
SD	3.1	15.7	81.1	318
TX	4.3	9.5	86.2	936
VT	16.0	11.7	72.3	94
WV	5.5	14.5	80.0	145
WY	7.7	4.0	88.3	274
Total	5.2	13.3	81.5	5893

Q13. Do you ever feel lonely?

<i>State</i>	<i>%No, Not Often</i>	<i>%Sometimes</i>	<i>%Yes, Often Feels Lonely</i>	<i>N</i>
AL	54.9	35.7	9.4	235
AR	55.6	36.9	7.5	295
AZ	63.3	31.4	5.4	392
CT	60.8	29.2	10.0	209
DE	53.9	35.3	10.8	102
GA	64.2	31.9	3.9	279
HI	56.8	35.7	7.5	213
KY	38.8	49.5	11.7	214
MA	55.0	33.1	12.0	644
ME	55.0	33.1	12.0	241
NC	48.3	40.3	11.3	300
OK	55.6	36.4	8.0	187
PA	54.4	42.0	3.6	892
RI	54.0	32.2	13.8	261
SC	20.5	37.6	41.9	303
SD	47.3	37.2	15.5	349
TX	57.6	27.5	14.9	964
VT	63.3	33.7	3.1	98
WV	61.3	30.3	8.5	142
WY	63.9	20.8	15.2	269
Total	54.1	34.4	11.5	6589

SATISFACTION

Q1. Do you like working at [your job or day activity]?

State	%No	%In-Between	%Yes	N
AL	1.6	2.8	95.6	252
AR	4.1	7.3	88.6	245
AZ	3.4	4.3	92.2	322
CT	2.5	5.0	92.5	200
DE	3.8	9.4	86.8	106
GA	4.4	2.9	92.7	273
HI	2.3	0.6	97.1	172
KY	3.4	3.9	92.7	206
MA	6.2	5.2	88.5	611
ME	3.3	6.1	90.7	214
NC	2.4	6.0	91.6	250
OK	1.8	4.1	94.1	169
PA	4.1	5.6	90.3	734
RI	4.4	6.0	89.5	248
SC	0.0	5.2	94.8	269
SD	2.9	5.2	91.9	347
TX	3.7	4.3	92.0	750
VT	1.0	3.0	96.0	100
WV	5.1	6.0	88.9	117
WY	0.0	2.3	97.7	218
Total	3.4	4.8	91.8	5803

Q3. Do you like your home or where you live?

State	%No	%In-Between	%Yes	N
AL	4.3	3.5	92.2	257
AR	2.3	4.0	93.7	302
AZ	2.9	4.2	92.9	408
CT	6.3	6.3	87.4	222
DE	7.4	9.3	83.3	108
GA	2.4	2.7	94.9	293
HI	1.8	2.7	95.4	219
KY	0.9	4.2	94.9	215
MA	5.2	7.8	87.0	679
ME	5.1	8.7	86.2	254
NC	4.5	6.4	89.1	312
OK	8.0	12.5	79.5	200
PA	4.2	7.1	88.8	936
RI	7.3	6.2	86.5	274
SC	8.6	2.9	88.5	314
SD	2.5	4.4	93.2	367
TX	3.1	5.7	91.3	1006
VT	2.3	6.8	91.0	133
WV	2.0	1.3	96.7	153
WY	0.0	3.6	96.4	277
Total	4.0	5.6	90.4	6929

Q21. Are you happy with your personal life, or do you feel unhappy?

State	%Unhappy	%In-Between	%Happy	N
AL	2.4	16.9	80.8	255
AR	2.6	14.6	82.8	302
AZ	1.7	18.1	80.1	403
CT	3.1	14.7	82.1	224
DE	2.8	26.9	70.4	108
GA	0.7	8.7	90.7	289
HI	2.8	15.1	82.1	218
KY	2.8	10.7	86.5	215
MA	5.6	14.3	80.2	666
NC	4.2	15.5	80.3	309
OK	3.1	17.2	79.7	192
RI	4.1	24.0	71.9	267
SC	3.6	5.6	90.8	305
SD	2.5	5.8	91.7	361
TX	3.1	11.2	85.7	991
WV	3.9	15.8	80.3	152
WY	2.9	11.2	85.9	276
Total	3.2	13.5	83.3	5533

SERVICE COORDINATION

Q17. If you ask for something, does [your case manager/service coordinator] help you get what you need?

State	%No	%Sometimes	%Yes	N
AL	2.9	4.9	92.2	206
AR	1.4	6.9	91.7	276
AZ	11.0	19.3	69.6	326
CT	4.4	10.7	84.9	159
DE	5.0	35.0	60.0	60
GA	1.3	6.8	92.0	237
HI	11.9	13.1	75.0	160
KY	0.0	2.4	97.6	207
MA	6.4	13.5	80.1	517
ME	5.1	10.7	84.2	196
NC	4.7	14.0	81.3	235
OK	2.9	8.0	89.1	175
PA	6.7	10.3	83.0	712
RI	2.4	6.0	91.7	252
SC	2.1	2.8	95.1	284
SD	1.4	1.2	97.4	347
TX	8.3	8.4	83.3	916
VT	4.6	1.9	93.5	108
WV	4.0	21.6	74.4	125
WY	3.4	1.1	95.5	268
Total	5.2	9.0	85.8	5766

Q15. Do you know your case manager/service coordinator?

State	%No	%Maybe	%Yes	N
AL	17.8	5.9	76.3	253
AR	5.1	2.7	92.3	297
AZ	11.8	11.3	76.8	397
CT	23.1	13.2	63.7	212
DE	39.8	4.9	55.3	103
GA	2.7	7.6	89.7	263
HI	21.1	1.8	77.1	218
KY	2.8	0.5	96.7	213
MA	13.7	5.1	81.3	651
ME	14.7	5.8	79.5	224
NC	6.3	7.7	86.0	271
OK	5.1	1.5	93.4	198
PA	12.7	0.0	87.3	869
RI	3.3	1.8	94.8	271
SC	3.0	2.6	94.4	302
SD	2.0	2.0	96.1	356
TX	8.5	6.3	85.2	971
VT	0.9	2.7	96.4	112
WV	8.9	6.8	84.2	146
WY	1.1	0.0	98.9	274
Total	9.7	4.4	85.9	6601

Q16. Does [your case manager/service coordinator] ask you what you want?

State	%No	%Sometimes	%Yes	N
AL	2.4	4.3	93.2	207
AR	2.9	6.5	90.6	278
AZ	16.3	17.5	66.2	331
CT	5.7	13.3	81.0	158
DE	8.3	36.7	55.0	60
GA	2.5	11.1	86.4	243
HI	12.0	12.6	75.4	167
KY	0.0	2.9	97.1	207
MA	13.3	10.3	76.4	533
NC	10.4	12.7	76.9	251
OK	5.0	15.1	79.9	179
PA	9.6	11.8	78.7	722
RI	5.1	8.6	86.3	256
SC	4.6	4.6	90.7	281
SD	2.9	6.4	90.7	345
TX	10.0	6.9	83.2	932
VT	12.0	13.0	75.0	108
WV	10.2	14.8	75.0	128
WY	3.4	2.6	94.0	268
Total	7.9	9.6	82.5	5654

ACCESS

Q19. Do people help you do new things you want to do?

State	%No	%Sometimes	%Yes	N
AL	2.8	0.0	97.2	217
AR	6.4	8.8	84.7	295
AZ	9.0	16.5	74.6	401
CT	4.8	19.0	76.2	210
DE	19.2	9.6	71.2	104
GA	6.7	20.5	72.8	283
HI	2.3	7.4	90.3	216
KY	2.3	1.9	95.8	214
MA	12.0	11.0	77.0	643
ME	2.5	17.1	80.4	240
NC	6.8	11.5	81.8	296
OK	10.9	8.8	80.3	193
PA	7.3	17.6	75.1	806
RI	7.1	10.9	82.0	266
SC	5.8	4.5	89.6	309
SD	3.0	4.7	92.3	362
TX	10.3	10.8	78.9	979
VT	23.1	8.7	68.3	104
WV	5.0	10.7	84.3	140
WY	2.9	2.9	94.2	276
Total	7.5	11.0	81.5	6554

Q20. Do you want [more] help to do or learn new things?

State	%No	%Yes	N
AL	31.4	68.6	35
AR	30.2	69.8	43
AZ	35.8	64.2	81
CT	34.0	66.0	50
DE	43.8	56.3	32
GA	41.4	58.6	70
HI	38.9	61.1	18
KY	77.8	22.2	9
MA	34.7	65.3	144
NC	35.2	64.8	54
OK	29.4	70.6	34
PA	37.5	62.5	224
RI	28.8	71.2	52
SC	40.7	59.3	27
SD	57.1	42.9	28
TX	37.0	63.0	208
VT	41.2	58.8	34
WV	26.1	73.9	23
WY	40.0	60.0	15
Total	36.8	63.2	1181

Q22. When you want to go somewhere, do you always have a way to get there?

State	%No, Almost Never	%Sometimes	%Yes, Almost Always	N
AL	3.6	38.9	57.5	247
AR	3.7	13.6	82.7	301
AZ	4.2	18.0	77.8	405
CT	0.4	11.2	88.3	223
DE	1.9	52.4	45.6	103
GA	1.0	22.3	76.6	291
HI	1.4	7.9	90.7	216
KY	1.9	6.5	91.6	215
MA	3.7	12.7	83.6	652
ME	0.4	11.5	88.1	253
NC	1.6	23.4	75.0	304
OK	1.0	8.7	90.3	196
PA	3.2	13.9	82.9	914
RI	1.9	14.5	83.6	269
SC	2.9	5.6	91.5	306
SD	1.1	4.2	94.7	360
TX	5.0	19.4	75.6	978
VT	5.9	2.5	91.5	118
WV	1.3	14.0	84.7	150
WY	1.4	3.6	94.9	276
Total	2.8	14.9	82.3	6777

Q50. Do you get the services you need?

State	%No	%Sometimes	%Yes	N
AL	1.6	6.1	92.3	375
AR	4.5	7.8	87.7	333
AZ	11.1	18.3	70.7	460
CT	3.9	6.7	89.4	360
DE	1.7	26.0	72.4	181
GA	3.7	9.2	87.2	382
HI	4.6	11.7	83.8	394
KY	3.5	3.0	93.5	367
MA	5.5	11.3	83.2	946
ME	1.6	3.5	94.9	374
NC	10.8	19.1	70.1	425
OK	11.1	0.7	88.1	405
RI	33.2	7.7	59.1	389
SC	4.0	2.7	93.3	375
SD	1.2	3.3	95.6	520
TX	6.0	9.7	84.3	1334
VT	1.8	3.7	94.5	109
WV	19.9	22.1	58.0	307
WY	0.0	5.6	94.4	411
Total	6.8	9.2	83.9	8447

SAFETY

Q5. Are you ever afraid or scared when you are at home?

<i>State</i>	<i>%No, Rarely</i>	<i>%Sometimes</i>	<i>%Yes, Most of the Time</i>	<i>N</i>
AL	76.6	19.9	3.5	256
AR	78.7	18.0	3.3	300
AZ	82.8	13.7	3.5	401
CT	78.5	15.5	5.9	219
DE	74.5	25.5	0.0	106
GA	86.6	11.0	2.5	283
HI	89.8	6.0	4.2	215
KY	84.6	9.3	6.1	214
MA	80.6	15.1	4.3	656
ME	77.2	18.7	4.1	246
NC	84.0	12.1	3.9	306
OK	81.7	13.2	5.1	197
PA	81.9	15.0	3.1	773
RI	90.1	6.6	3.3	273
SC	82.9	11.0	6.0	299
SD	86.7	6.7	6.7	360
TX	79.8	15.5	4.7	990
VT	90.7	5.9	3.4	118
WV	77.2	18.8	4.0	149
WY	95.7	4.3	0.0	276
Total	82.7	13.3	4.0	6637

Q6. Are you ever afraid or scared when you are out in your neighborhood?

<i>State</i>	<i>%No, Rarely</i>	<i>%Sometimes</i>	<i>%Yes, Most of the Time</i>	<i>N</i>
AL	75.2	19.6	5.2	250
AR	79.7	14.7	5.7	300
AZ	82.3	13.1	4.5	396
CT	80.3	12.4	7.3	218
DE	87.3	11.8	1.0	102
GA	88.3	7.1	4.6	283
HI	83.6	9.9	6.6	213
KY	85.4	11.7	2.8	213
MA	79.6	13.1	7.3	643
ME	83.2	11.1	5.7	244
NC	81.0	12.8	6.2	305
OK	83.2	13.3	3.6	196
PA	84.7	12.5	2.8	881
RI	90.5	6.9	2.5	275
SC	82.9	11.4	5.7	299
SD	79.3	11.6	9.1	352
TX	81.9	12.5	5.6	969
VT	89.3	7.1	3.6	112
WV	78.0	17.7	4.3	141
WY	95.7	4.0	0.4	276
Total	83.1	11.9	5.0	6668

HEALTH AND WELL-BEING

BI-19. When was his/her last physical exam?

State	%Within Past Year	%Over a Year Ago	%Don't Know	N
AL	94.8	5.0	0.2	401
AR	92.4	2.9	4.7	343
AZ	68.1	15.2	16.7	520
CT	92.9	1.5	5.6	409
DE	77.3	2.8	19.9	181
GA	89.6	6.1	4.3	393
HI	58.3	29.0	12.7	403
KY	93.5	3.8	2.7	368
MA	92.3	4.6	3.1	971
ME	96.2	3.5	0.3	396
NC	89.9	6.9	3.2	493
OK	97.8	1.0	1.2	405
PA	82.6	4.6	12.7	1404
RI	83.9	4.3	11.8	398
SC	66.7	20.9	12.5	417
SD	98.9	1.1	0.0	528
TX	82.0	6.3	11.7	1467
VT	79.7	9.3	11.0	355
WV	97.8	1.3	0.9	317
WY	84.2	15.8	0.0	411
Total	85.6	7.0	7.4	10580

BI-20. If female, when was her last OB/GYN exam?

State	% N/A-Male	% Within Past Year	% Over a Year Ago	% Never Had an Exam	% Don't Know	N
AL	59.8	24.0	6.8	0.8	8.8	400
AR	55.2	24.4	3.8	2.3	14.2	344
AZ	53.7	18.0	6.5	2.5	19.3	523
CT	55.6	27.3	9.0	0.2	7.8	410
DE	50.3	31.1	3.3	1.6	13.7	183
GA	59.7	19.1	5.8	1.5	13.9	397
HI	52.4	8.4	10.2	1.7	27.3	403
KY	56.5	23.9	5.2	1.6	12.8	368
MA	55.5	22.5	7.0	5.7	9.4	970
ME	55.1	23.2	9.3	5.6	6.8	396
NC	57.4	25.4	7.5	3.9	5.9	493
OK	61.0	23.5	7.7	1.5	6.4	405
PA	55.9	21.4	5.3	2.0	15.3	1405
RI	51.1	25.2	3.7	1.7	18.2	401
SC	52.2	20.5	13.3	2.9	11.1	414
SD	57.6	21.8	15.4	3.0	2.1	531
TX	54.9	20.7	5.1	5.0	14.2	1467
VT	100.0	0.0	0.0	0.0	0.0	199
WV	56.2	11.7	13.0	14.3	4.8	315
WY	52.6	40.1	7.3	0.0	0.0	411
Total	56.4	21.8	7.1	3.2	11.5	10435

BI-21. When was his/her last dentist visit?

State	%Within Last Six Months	%Over Six Months Ago	%Don't Know	N
AL	35.1	46.9	18.0	399
AR	31.1	32.3	36.7	341
AZ	31.9	39.5	28.6	514
CT	74.6	14.4	10.9	402
DE	54.1	20.2	25.7	183
GA	39.8	38.3	21.9	392
HI	13.4	40.9	45.7	403
KY	41.0	43.5	15.5	368
MA	63.8	27.3	8.9	958
ME	68.8	26.5	4.7	381
NC	54.2	40.7	5.1	491
OK	57.5	36.0	6.4	405
PA	46.3	22.6	31.1	1394
RI	60.5	11.4	28.1	385
SC	37.9	41.0	21.1	417
SD	82.9	16.9	.2	521
TX	53.4	30.5	16.2	1467
VT	54.9	22.3	22.8	355
WV	60.8	36.3	2.9	311
WY	77.6	22.4	.0	411
Total	52.4	29.8	17.8	10498

BI-22. Is weight a concern for this person?

State	%Yes, Under-weight	%Yes, Over-weight	%No	%Don't Know	N
AL	5.3	28.5	65.3	1.0	400
AR	4.7	36.6	55.8	2.9	344
AZ	4.0	22.4	65.5	8.2	527
CT	8.7	22.3	66.1	3.0	404
DE	3.3	20.8	67.8	8.2	183
GA	3.8	23.0	70.4	2.8	395
HI	5.2	29.3	65.3	0.2	403
KY	5.2	20.4	74.2	0.3	368
MA	7.0	33.3	58.7	1.0	970
NC	4.9	32.2	61.0	1.9	485
OK	7.2	20.2	71.9	0.7	405
PA	3.4	24.4	65.7	6.5	1402
RI	4.3	33.1	53.0	9.6	396
SC	6.2	12.9	68.6	12.2	417
SD	5.3	36.5	58.2	0.0	526
VT	5.6	30.7	60.3	3.4	355
WV	10.5	41.2	47.3	1.0	313
WY	7.1	23.8	69.1	0.0	411
Total	5.5	27.4	63.5	3.6	8704

BI-23. Does this person smoke or chew tobacco?

State	%No	%Yes	%Don't Know	N
AL	89.0	9.0	2.0	400
AR	84.3	14.0	1.7	344
AZ	87.9	5.7	6.4	528
CT	90.4	6.1	3.4	408
DE	90.1	3.8	6.0	182
GA	90.0	8.2	1.8	391
HI	95.5	4.0	0.5	403
KY	86.7	12.0	1.4	368
MA	92.0	7.6	0.4	970
NC	87.0	12.8	0.2	492
OK	88.1	11.6	0.2	405
PA	86.9	7.7	5.4	1408
RI	93.7	3.6	2.8	394
SC	78.9	9.4	11.8	417
SD	90.8	9.2	0.0	523
VT	90.1	6.8	3.1	355
WV	91.3	7.4	1.3	310
WY	91.5	8.5	0.0	411
Total	89.0	8.2	2.8	8709

BI-24. How physically active is this person?

State	%Very Active	%Moderately Active	%Physically Inactive	%Don't Know	N
AL	33.3	39.0	25.8	2.0	400
AR	18.6	48.8	30.2	2.3	344
AZ	19.5	55.9	19.9	4.7	528
CT	13.9	58.9	23.3	4.0	404
DE	16.4	47.5	28.4	7.7	183
GA	16.5	60.4	20.6	2.5	394
HI	21.6	55.3	22.8	0.2	403
KY	12.0	60.3	26.6	1.1	368
MA	19.3	53.3	26.5	0.9	970
NC	12.8	60.9	24.3	2.1	486
OK	26.2	54.5	18.8	0.5	404
PA	11.8	54.3	26.7	7.1	1406
RI	9.8	61.0	23.9	5.3	397
SC	13.7	52.6	20.2	13.5	416
SD	5.3	55.1	39.0	0.6	526
VT	21.4	56.6	20.3	1.7	355
WV	15.1	48.4	35.8	0.6	318
WY	56.7	43.3	0.0	0.0	411
Total	18.2	54.0	24.4	3.4	8713

MEDICATIONS

BI-16. Does this person currently take medications for...?

Mood disorders

State	%No	%Yes	%Don't Know	N
AL	68.8	31.0	0.3	400
AR	56.7	36.9	6.4	344
AZ	77.6	17.5	4.9	514
CT	67.2	30.4	2.4	411
DE	67.6	24.7	7.7	182
GA	65.9	22.2	11.9	378
HI	78.7	21.3	0.0	403
KY	59.8	40.2	0.0	368
MA	62.1	35.0	2.9	965
NC	58.6	39.8	1.6	186
OK	63.7	35.3	1.0	405
PA	61.8	30.3	7.9	1375
RI	57.9	34.3	7.8	397
SC	67.9	24.9	7.2	417
SD	68.6	31.4	0.0	526
TX	63.9	24.1	12.0	1467
WV	60.7	36.5	2.8	318
WY	66.4	31.6	1.9	411
Total	64.9	29.6	5.4	9467

Anxiety

State	%No	%Yes	%Don't Know	N
AL	73.1	26.7	0.2	401
AR	67.7	25.0	7.3	344
AZ	80.3	14.1	5.6	502
CT	72.4	24.6	2.9	410
DE	72.7	19.7	7.7	183
GA	72.5	14.9	12.5	375
HI	80.4	19.6	0.0	403
KY	72.8	27.2	0.0	368
MA	66.5	29.8	3.7	964
NC	68.2	28.6	3.2	154
OK	74.8	24.2	1.0	405
PA	72.1	19.4	8.5	1358
RI	62.5	29.2	8.3	397
SC	76.5	15.3	8.2	417
SD	79.8	20.2	0.0	526
TX	68.4	19.0	12.6	1466
WV	70.8	25.4	3.8	319
WY	77.1	20.9	1.9	411
Total	72.1	21.9	5.9	9403

Behavior problems

State	%No	%Yes	%Don't Know	N
AL	67.1	32.9	0.0	401
AR	72.1	20.9	7.0	344
AZ	81.9	13.1	5.0	502
CT	74.9	22.0	3.2	410
DE	70.3	24.2	5.5	182
GA	73.3	14.8	11.9	378
HI	79.4	20.6	0.0	403
KY	69.8	30.2	0.0	368
MA	72.5	24.3	3.2	964
NC	85.0	11.0	3.9	127
OK	71.1	27.9	1.0	405
PA	75.7	16.3	7.9	1360
RI	70.7	21.0	8.3	396
SC	71.9	21.6	6.5	417
SD	83.6	16.4	0.0	523
TX	66.8	21.1	12.1	1465
WV	69.0	28.5	2.5	319
WY	74.9	23.1	1.9	411
Total	73.2	21.2	5.5	9375

Psychotic disorders

State	%No	%Yes	%Don't Know	N
AL	79.5	20.3	0.3	400
AR	79.1	14.5	6.4	344
AZ	86.9	8.2	4.8	497
CT	79.9	17.0	3.2	407
DE	77.5	15.9	6.6	182
GA	69.1	17.8	13.0	376
HI	85.1	14.4	0.5	403
KY	80.2	19.8	0.0	368
MA	80.5	15.3	4.2	954
NC	62.9	33.5	3.6	167
OK	85.7	12.3	2.0	405
PA	80.1	12.0	7.9	1354
RI	78.5	12.6	8.8	396
SC	77.9	12.9	9.1	417
SD	88.3	11.5	0.2	523
TX	72.4	15.1	12.5	1467
WV	83.7	12.5	3.8	319
WY	83.5	14.1	2.4	411
Total	79.5	14.5	6.0	9390

RESPECT AND RIGHTS

Q18. Do you know who your advocate or guardian is?

State	%No	%Maybe, Not Sure	%Yes	N
AL	33.7	6.0	60.2	83
AR	0.9	1.4	97.7	218
AZ	10.9	4.2	84.9	285
CT	3.5	11.3	85.1	141
DE	6.8	6.8	86.3	73
GA	7.0	10.2	82.9	187
HI	11.9	4.5	83.6	134
KY	5.1	1.1	93.8	178
MA	8.2	5.0	86.8	380
ME	11.2	4.3	84.6	188
NC	6.4	5.0	88.6	220
OK	1.8	0.9	97.4	114
RI	7.1	0.0	92.9	155
SC	7.1	1.5	91.4	267
SD	1.4	2.3	96.4	222
TX	4.3	3.9	91.8	583
VT	5.4	9.5	85.1	74
WV	18.4	7.1	74.5	98
WY	4.8	0.0	95.2	270
Total	7.0	4.0	89.1	3870

Q46. Do people read your mail without your permission?⁷

State	%[No] Reads Own or Others Have Permission	%Some Mail Opened	%Yes	N
AL	97.3	0.0	2.7	185
AR	92.0	0.0	8.0	311
AZ	86.3	0.0	13.7	424
CT	87.7	0.0	12.3	316
DE	87.9	0.0	12.1	165
GA	82.8	0.0	17.2	290
HI	82.5	0.0	17.5	354
KY	91.8	0.0	8.2	364
MA	84.4	0.0	15.6	841
ME	87.3	6.5	6.2	371
NC	90.7	0.0	9.3	366
OK	90.2	0.0	9.8	378
PA	76.5	0.0	23.5	1134
RI	97.4	0.0	2.6	378
SC	53.5	0.0	46.5	316
SD	97.6	0.0	2.4	506
TX	82.8	0.0	17.2	1059
VT	86.6	0.0	13.4	97
WV	41.7	20.5	37.8	283
WY	100.0	0.0	0.0	411
Total	84.4	1.0	14.6	8549

⁷ Some states may have used older version of the survey

Q47. Can you be alone with [guests], or does someone have to be with you?⁸

State	%No - Someone Always Present	%Some Restrictions	%Can Be Alone With Friends	N
AL	25.1	0.0	74.9	215
AR	8.2	0.0	91.8	233
AZ	21.4	0.0	78.6	294
CT	7.4	0.0	92.6	244
DE	3.7	0.0	96.3	135
GA	9.2	0.0	90.8	262
HI	4.8	0.0	95.2	125
KY	4.2	6.1	89.8	361
MA	11.8	0.0	88.2	541
ME	11.8	0.0	88.2	304
NC	8.7	0.0	91.3	276
OK	14.2	0.0	85.8	372
PA	13.9	0.0	86.1	1207
RI	17.2	0.0	82.8	232
SC	39.7	0.0	60.3	292
SD	6.3	0.0	93.8	448
TX	7.5	0.0	92.5	765
VT	22.2	0.0	77.8	90
WV	10.7	22.5	66.9	178
WY	9.8	0.0	90.2	398
Total	12.5	0.9	86.7	6971

Q48. Are you allowed to use the phone when you want to?⁹

State	%No, Not Allowed	%Some Restrictions	%Yes, Can Use Anytime	N
AL	13.9	0.0	86.1	245
AR	19.6	0.0	80.4	285
AZ	10.4	0.0	89.6	385
CT	3.0	0.0	97.0	269
DE	7.6	0.0	92.4	132
GA	8.5	0.0	91.5	305
HI	7.2	0.0	92.8	207
KY	3.8	1.5	94.7	340
MA	6.4	0.0	93.6	706
ME	1.8	10.4	87.8	335
NC	12.0	0.0	88.0	341
OK	4.4	0.0	95.6	319
PA	8.2	0.0	91.8	1021
RI	1.8	0.0	98.2	327
SC	8.4	0.0	91.6	309
SD	4.9	0.0	95.1	474
TX	14.9	0.0	85.1	950
VT	12.9	0.0	87.1	116
WV	0.5	12.2	87.2	188
WY	2.9	0.0	97.1	378
Total	8.1	0.8	91.2	7633

⁸ Some states may have used older version of the survey

⁹ Some states may have used older version of the survey

Q8. Do people (including staff) let you know before they come into your home?

State	%No	%Sometimes	%Yes	N
AL	3.6	2.4	94.0	250
AR	1.0	3.1	95.9	291
AZ	2.3	4.5	93.2	399
CT	7.4	6.9	85.6	216
DE	3.0	12.1	84.8	99
GA	4.6	4.3	91.1	280
HI	1.9	1.9	96.3	214
KY	2.3	0.9	96.7	214
MA	6.5	5.4	88.1	649
ME	10.2	10.2	79.5	244
NC	3.3	6.6	90.0	301
OK	3.6	13.4	83.0	194
PA	6.5	4.6	88.8	582
RI	3.8	4.9	91.4	266
SC	10.6	2.6	86.8	310
SD	1.4	3.6	95.0	360
TX	11.8	5.9	82.3	968
VT	6.9	2.6	90.5	116
WV	10.9	10.1	79.0	138
WY	4.0	3.3	92.7	274
Total	6.0	5.2	88.9	6365

Q9. Do people (including staff) ask permission before coming into your bedroom?

State	%No	%Sometimes	%Yes	N
AL	15.9	11.4	72.8	246
AR	2.7	4.4	92.9	295
AZ	4.8	8.6	86.6	397
CT	8.6	5.5	85.9	220
DE	14.7	40.0	45.3	95
GA	7.7	10.9	81.3	284
HI	23.9	12.0	64.1	209
KY	2.8	2.3	94.9	214
MA	11.2	7.9	80.9	649
ME	10.3	9.9	79.8	242
NC	8.3	6.7	85.0	300
OK	6.6	12.6	80.8	198
PA	8.5	9.0	82.5	715
RI	2.7	7.0	90.3	257
SC	17.0	2.9	80.1	306
SD	4.1	4.1	91.9	344
TX	12.2	7.2	80.6	984
VT	13.6	5.5	80.9	110
WV	15.4	10.5	74.1	143
WY	4.7	2.6	92.7	274
Total	9.5	7.9	82.6	6482

Q49. Have you ever participated in a self-advocacy group, meeting, conference, or event?

State	%No	%Had Opportunity But Chose Not To	%Yes	N
AL	80.9	1.0	18.2	209
AR	73.1	4.8	22.0	227
AZ	70.6	5.7	23.7	371
CT	72.2	9.5	18.3	317
DE	62.4	9.4	28.2	181
GA	69.3	6.6	24.0	287
HI	40.0	6.7	53.3	15
KY	49.9	13.9	36.2	345
MA	76.8	3.0	20.2	831
ME	48.7	11.1	40.2	343
NC	69.4	3.3	27.3	366
OK	61.1	5.8	33.2	365
PA	83.3	8.4	8.4	1016
RI	68.3	5.0	26.7	378
SC	69.5	0.3	30.2	325
SD	55.4	4.9	39.7	491
TX	74.8	3.1	22.1	976
VT	35.2	0.0	64.8	108
WV	84.1	1.0	14.9	195
WY	68.7	0.7	30.6	402
Total	69.8	5.3	24.9	7748

Q4. Can you be alone if you want to?

State	%No	%Yes	N
AL	7.1	92.9	238
AR	7.3	92.7	234
AZ	5.3	94.7	339
CT	9.2	90.8	196
DE	3.9	96.1	102
GA	6.7	93.3	267
HI	9.7	90.3	196
KY	4.3	95.7	211
MA	9.7	90.3	601
ME	6.4	93.6	233
NC	8.5	91.5	283
OK	12.4	87.6	193
PA	2.5	97.5	922
RI	12.0	88.0	208
SC	7.3	92.7	273
SD	5.2	94.8	271
TX	6.6	93.4	930
VT	16.5	83.5	115
WV	7.6	92.4	145
WY	10.2	89.8	264
Total	7.1	92.9	6221

Q2. Is [staff who helps you at job/day activity] nice and polite to you?

State	%No	%Some Staff Are Nice	%Yes	N
AL	0.0	2.4	97.6	251
AR	0.4	4.6	95.0	241
AZ	0.7	6.0	93.3	300
CT	0.5	4.2	95.3	190
DE	1.0	11.4	87.6	105
GA	0.4	3.1	96.5	257
HI	0.0	12.8	87.2	172
KY	1.5	3.4	95.1	206
MA	0.5	6.5	93.0	573
ME	0.5	1.0	98.5	203
NC	1.3	5.0	93.7	238
OK	0.0	5.9	94.1	152
PA	1.7	6.5	91.8	587
RI	0.8	2.9	96.3	241
SC	0.7	2.6	96.7	270
SD	0.3	2.4	97.2	290
TX	1.0	3.7	95.3	730
VT	2.3	2.3	95.3	86
WV	3.7	0.9	95.3	107
WY	0.5	2.2	97.3	183
Total	0.8	4.6	94.6	5382

Q7. Is [staff who helps you at home] nice and polite to you?

State	%No	%Sometimes	%Yes	N
AL	6.2	4.8	89.0	146
AR	0.7	5.0	94.3	282
AZ	7.8	9.7	82.5	217
CT	1.5	3.5	95.0	202
DE	0.0	10.3	89.7	68
GA	22.0	6.1	72.0	164
HI	15.2	3.6	81.3	112
KY	21.1	2.1	76.8	194
MA	5.7	6.3	88.0	442
ME	2.5	4.1	93.4	243
NC	5.1	7.9	87.0	215
OK	1.0	3.6	95.4	197
PA	1.6	5.4	93.0	446
RI	3.9	6.9	89.2	204
SC	8.4	3.7	88.0	191
SD	0.6	3.9	95.5	311
TX	1.7	2.0	96.2	688
VT	1.6	4.9	93.4	61
WV	4.2	3.2	92.6	95
WY	1.4	2.7	95.9	222
Total	4.7	4.7	90.6	4700

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Appendix D: Comparability of Questions across Past Versions

NCI Consumer Survey -- Comparability of Questions Across Past Versions						
Codes:	O.K. for comparisons					
	questionable, may have comparability problems					
	not comparable, do not use					
	<i>Phase VII-VIII</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05 and FY06 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
taking meds for mood, anxiety, or behavior (*added psychotic disorders in Phase VII)	BI-16	BI-17	BI-17	BI-17	BI-19	DK code changed from 9 to 3 in 2001. In 1999, all three in one category.
had physical exam in past year	BI-19	BI-20	BI-20	BI-20	BI-22	"n/a in records" added to DK response in 2001
had GYN exam in past year	BI-20	BI-21	BI-21	BI-21	BI-23	"n/a in records" added to DK response in 2001
had routine dental exam in past 6 months	BI-21	BI-22	BI-22	BI-22	BI-24	"n/a in records" added to DK response in 2001
Is weight a concern?	BI-22					
Does person smoke or chew tobacco?	BI-23					
How physically active is person?	BI-24					
type of residence	BI-25	BI-24	BI-24	BI-24	BI-26	Demographic
who owns or leases residence	BI-27	BI-25	BI-25	BI-25	BI-27	Demographic
receives HCBS funding	BI-30	BI-29	BI-29	BI-29	BI-31	Demographic
Currently uses self-directed supports option?	BI-31					
has individually-negotiated budget	BI-32	BI-30	BI-30	BI-30	n/a	
has person-centered plan	BI-33	BI-30	BI-30	BI-30	n/a	
uses FI or ISO	BI-34	BI-30	BI-30	BI-30	n/a	
microboard manages funds	BI-35	BI-30	BI-30	BI-30	n/a	
has support broker or personal agent	BI-36	BI-30	BI-30	BI-30	n/a	
satisfied with job or day program	1	1	1	1	1&6	day and work separated in 1999
day staff nice (treat with respect)	2	2	2	2	4&8	day and work separated in 99

	<i>Phase VII-VIII</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05 and FY06 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
consistency check		3	3	8		Dropped
satisfied with home	3	4	4	13	19	
can be alone, have privacy	4	5	5	14	21	Wording of question changed
afraid at home	5	6	6	15	22	y/n codes reversed in V.2000 – should not affect outcome but may have caused data entry errors. 1999 wording different
afraid in neighborhood	6	7	7	16	22	y/n codes reversed in V.2000 – should not affect outcome but may have caused data entry errors. 1999 wording different
home staff nice (treat with respect)	7	8	8	17	25	slightly re-phrasing of question; probably O.K.
people ask before entering home	8	9	9	48	59	moved from Section II to Section 1. Also wording of question reversed in V.2000.
people ask before entering room	9	10	10	49	60	moved from Section II to Section 1. Also wording of question reversed in V.2000.
consistency check		11	11	12		Dropped
has friends	11	12	12	5	11	
has best friend	10	13	13	6	12	
can see friends	12	14	14	7	13	

	Phase VII-VIII	Phase V-VI	Phase IV	Phase III	Phase II	
	FY05 and FY06 data	FY03 and FY04 data	FY02 data	FY01 data	FY00 data	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
						y/n codes were reversed prior to 2002 – should not affect outcome but may have caused data entry errors
lonely	13	15	15	9	15	
can see family	14	16	16	11	17	
know case manager	15	17	17	19	n/a	
case manager helps get what they need	17	18	18	21	29	
case manager asks what they want	16	19	19	22	n/a	wording change from "...what's important to you" to "...what you want"
has an advocate	18	20	20	23	31	wording change from "do you have..." to "do you know..."
received support to do new things	19	21	21	24	36	wording change from "did anyone help you learn to do something new this year" to "...reach your goals" to "...do new things you want to do"
Want more help to do new things?	20					
Happy with personal life?	21					
has transportation	22	22	22	53	63	moved from Section II to Section 1
Know how much money spent on staff?	23					
Know how much money in budget?	24					
section completed	25	23	23	25	37	
did person understand	26	24	24	26	38	
did person give consistent & valid responses	27	25	25	27		
Shopping	28	26	26	28	39	
Errands	29	27	27	29	40	

	<i>Phase VII-VIII</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05 and FY06 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
Entertainment	30	28	28	31	42	
eat out	31	29	29	32	43	
religious activity	32	30	31	33	44	
clubs or community orgs	33	31	31	n/a	n/a	
sports or exercise	34	32	33	30	41	added "1=yes in non-integrated setting" code in V.2001
chose home	35	33	34	36	46	wording change from "did you choose" to "who chose"
looked at more than one home	36	34	35	n/a	n/a	
chose roommate	37	35	36	37	47	
chooses home staff	38	36	37	43	52	
chooses schedule	39	37	38	38	48	wording change from "do you choose the times you do things" to "who decides your daily schedule"
chooses free time	40	38	39	39	49	wording change from "do you choose" to "who decides". Also 99 version uses "for fun" instead of "in free time".
Chose job	41	39	40	42	51	wording change from "did you choose" to "who chose"
looked at more than one job	42	40	41	n/a	n/a	
chose job staff	43	41	42	44	53	V.1999 and V.2000 refer to job only
chooses what to buy	44	42	43	41	56	
chose case manager	45	43	44	45	54	
mail opened without permission	46	44	45	46	57	V.2000 question more complex
can be alone with guests	47	45	46	47	58	

	<i>Phase VII-VIII</i>	<i>Phase V-VI</i>	<i>Phase IV</i>	<i>Phase III</i>	<i>Phase II</i>	
	<i>FY05 and FY06 data</i>	<i>FY03 and FY04 data</i>	<i>FY02 data</i>	<i>FY01 data</i>	<i>FY00 data</i>	
Question/Number		V.2002	V.2001	V.2000	V.2 (1999)	Comments
can use phone	48	46	47	50	61	
attended self-advocacy	49	47	48	51	n/a	added definition and response choices "n/a" and "1"
gets needed services	50	48	49	52	62	wording of question reversed in V.2000